Roll No. | | | | | | | | | | | |

Total No. of Questions : 09

Total No. of Pages : 03

BHMCT (Sem.–2)

ACCOUNTS – II

Subject Code : BH-106

M.Code : 14518

Date of Examination: 06-05-2025

Time : 3 Hrs.

Max. Marks : 30

INSTRUCTIONS TO CANDIDATES :

1. **SECTION-A is COMPULSORY consisting of TEN questions carrying ONE mark each.**
2. **SECTION-B contains FIVE questions carrying $2^1/_2$ (Two and Half) marks each and students have to attempt any FOUR questions.**
3. **SECTION-C contains THREE questions carrying FIVE marks each and students have to attempt any TWO questions.**

SECTION-A

1. **Answer briefly:**

a) Define Trial Balance.

b) What is Capital Expenditure?

c) What is closing stock?

d) What are outstanding expenses?

e) What is Cash book?

f) Differentiate between assets and liabilities.

g) What is Depreciation?

h) What is bills payable?

i) What is bank overdraft?

j) What is Nominal account?

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SECTION-B

2. Discuss the difference between Trading and P&L accounts with suitable examples.
3. Differentiate between capital and revenue expenditures.
4. Discuss the methods of trial balance.
5. Pen down the format of Bank Reconciliation statement with dummy figures.
6. Discuss the various types of accounts and its rules.

SECTION-C

7. Discuss the reasons for differences in passbook and cash book balances with suitable examples.
8. Discuss the advantages and limitations of Trial Balance.
9. **From the following Trial Balance , prepare final accounts-:**

TRIAL BALANCE As on 31st December, 2008		
Particulars	Dr. Amount (Rs.)	Cr. Amount (Rs.)
Capital		20,000
Sundry Debtors	5,400	
Drawings	1,800	
Machinery	7,000	
Sundry Creditors		2,800,
Wages	10,000	
Purchases	19,000	
Opening Stock	4,000	
Bank Balance	3,000	
Carriage Charges	300	
Salaries	400	
Rent and Taxes	900	
Sales		29,000
	51,800	51,800

Additional Information:-

a) Closing stock Rs.1200

b) Outstanding Rent Rs.100

c) Depreciation on Machinery 10%

d) Wages Prepaid Rs.400.



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Roll No. ☐☐☐☐☐☐☐☐☐☐ Total No. of Pages : 02

Total No. of Questions : 09

BHMCT (Sem.–2)

COMPUTER-II

Subject Code : BH-108

M.Code : 14519

Date of Examination: 20-05-2025

Time : 3 Hrs. Max. Marks : 30

INSTRUCTIONS TO CANDIDATES :

1. **SECTION-A is COMPULSORY consisting of TEN questions carrying ONE mark each.**
2. **SECTION-B contains FIVE questions carrying $2^1/_2$ (Two and Half) marks each and students has to attempt any FOUR questions.**
3. **SECTION-C contains THREE questions carrying FIVE marks each and students have to attempt any TWO questions.**

SECTION-A

1. **Answer briefly:**

   a) Which formula would you use to find the maximum value in a range of cells?

   b) What is text alignment?

   c) How multiple rows can be inserted at once?

   d) How headers and footers can be added to the worksheet?

   e) What is data validation in worksheet?

   f) In Excel, what is the purpose of the "Merge & Center" option?

   g) Is there any limit to add sheets in the workbook?

   h) How can we add title to the chart Excel?

   i) Which Excel function is used to remove duplicates from a database?

   j) What Excel feature can be used to filter data in a database?

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SECTION -B

2. What are formulas and how do you use them in spreadsheet?
3. What are custom number formats, and how can we use them to enhance readability?
4. What is "undo" and "redo" feature? How is it work in spreadsheets?
5. How can we print a specific range of cells instead of the entire worksheet?
6. Explain the process of freezing panes in spreadsheets. How does this feature help when working with large dataset?

SECTION-C

7. Explain the steps to move a worksheet to a different position within the same workbook. How can you copy a sheet from one workbook to another and what options are available when performing these actions?
8. Explain the steps to create a basic bar chart using data from a worksheet. What are the key options available when customizing the chart's design and appearance?
9. Explain how to set up a database in Excel. What are the key steps involved in organizing data into a structured database?

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Total No. of Questions : 09

BHMCT (Sem.–2)

FOOD PRODUCTION-II

Subject Code : BH-110

M.Code : 14520

Date of Examination: 23-05-2025

Time : 3 Hrs. **Max. Marks : 30**

INSTRUCTION TO CANDIDATES :

1. **SECTION-A is COMPULSORY consisting of TEN questions carrying ONE mark each.**
2. **SECTION-B contains FIVE questions carrying $2^1/_2$ (Two and Half) marks each and students have to attempt any FOUR questions.**
3. **SECTION-C contains THREE questions carrying FIVE marks each and students have to attempt any TWO questions.**

SECTION-A

1. **Write short notes on :**

   a. Effect of Heat on Proteins.

   b. Name colour Pigments for Red, Green and White vegetables.

   c. Define Stock.

   d. Name all mother sauces.

   e. What are Offal?

   f. Classify Stock.

   g. Role of Thickening Agents in Indian Cuisine.

   h. Draw a structure of an egg.

   i. Hierarchy of kitchen personnel in French.

   j List 4 Products made by using Short-Crust pastry.

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SECTION - B

2. What is the procedure of Bread making? State the role of each ingredient.

3. Write a recipe of Consommé in a neat recipe chart for 10 pax. Find out the standard recipe cost per pax.

4. List 2 derivative sauces of each starch based hot mother sauce.

5. Draw neat cuts of Lamb.

6. What are the various cuts of fish? Define and draw each cut.

SECTION-C

7. Write in details about various pastry used in bakery and patisserie. List 2 products of each pastry dough.

8. Write the recipes of :

   a. Crème Chantilly

   b. Frangipane

9. Brief about the terms :

   a. Bisque

   b. Compound Butter

   c. Goda Masala

   d. Demi glaze

   e. Chateaubriand steak

   f. Green Bacon

   g. Paupiette

   h. Marzipan

   i. Braising

   j. Poeling

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Total No. of Questions : 09

BHMCT (Sem.–2)

FOOD & BEVERAGE SERVICE–II

Subject Code : BH-112

M.Code : 14521

Date of Examination: 27-05-2025

Time : 3 Hrs. Max. Marks : 30

INSTRUCTION TO CANDIDATES :

1. SECTION-A is COMPULSORY consisting of TEN questions carrying ONE mark each.
2. SECTION-B contains FIVE questions carrying $2^1/_2$ (Two and Half) marks each and students has to attempt any FOUR questions.
3. SECTION-C contains THREE questions carrying FIVE marks each and students have to attempt any TWO questions.

SECTION-A

1. **Answer the following :**

   a) What is Mise-en-place in food services?

   b) Define brunch in meal planning.

   c) Name any two types of menus.

   d) What is the function of a KOT/Bill control system?

   e) Define Menu Planning.

   f) Name two Indian breakfast items.

   g) What is mineral water?

   h) Name two types of cigars.

   i) What is a table d'hôte menu?

   j) What is a cyclic menu?

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SECTION-B

2. Explain the sequence of the French classical menu.

3. Discuss the importance of menu planning in food and beverage service.

4. Describe the manufacturing process of tea.

5. What are the different types of international coffee brands available in India?

6. Explain the storage method for cigars and cigarettes..

SECTION-C

7. Discuss the significance of non-alcoholic beverages in the hospitality industry.

8. Explain the role of menu engineering in a fine dining setup.

9. Describe the various types of tea and their health benefits.

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Total No. of Questions : 09

BHMCT (Sem.–2)

HOUSE KEEPING-II

Subject Code : BH-114

M.Code : 14522

Date of Examination: 31-05-2025

Time : 3 Hrs. Max. Marks : 30

INSTRUCTIONS TO CANDIDATES :

1. SECTION-A is COMPULSORY consisting of TEN questions carrying ONE mark each.
2. SECTION-B contains FIVE questions carrying $2^1/_2$ (Two and Half) marks each and students has to attempt any FOUR questions.
3. SECTION-C contains THREE questions carrying FIVE marks each and students have to attempt any TWO questions.

SECTION-A

1. Write short notes on :

   a. Foyer

   b. Front of the house

   c. Janitors trolley

   d. Guest loan items

   e. SICO Bed

   f. Logbook

   g. Maid's report

   h. Dutch wife

   i. Bolster

   j. Vestibule

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SECTION - B

2. Design a format for lost and found slip.

3. Discuss the relationship between Housekeeping and Maintenance department.

4. Differentiate between Studio bed and Murphy bed.

5. Short note on "*Computerized Key Card*".

6. List at least ten guest room supplies.

SECTION - C

7. Explain in detail the types of mattresses used in hotel guest room.

8. Explain the importance of "*Key control*" to ensure safety of guest.

9. What is the importance of guest room inspection and how it should be conducted? Support your answer with relevant format.

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Total No. of Questions : 09

BHMCT (Sem.–2)

FRONT OFFICE-II

Subject Code : BH-116

M.Code : 14523

Date of Examination : 04-06-2025

Time : 3 Hrs. Max. Marks : 30

INSTRUCTIONS TO CANDIDATES :

1. SECTION-A is COMPULSORY consisting of TEN questions carrying ONE mark each.
2. SECTION-B contains FIVE questions carrying $2^1/_2$ (Two and Half) marks each and students has to attempt any FOUR questions.
3. SECTION-C contains THREE questions carrying FIVE marks each and students have to attempt any TWO questions.

SECTION - A

1. **Write a short note on :**

   a) Write Job-description of Concierge.

   b) Draw Arrival Errand Card.

   c) Key handling procedure

   d) Up-selling

   e) FFIT

   f) En pension & demi pension.

   g) Difference between ALC and DCC.

   h) Pre-registration activities

   i) List 3 reasons for Turn Away reservations.

   j) Draw format of C - Form.

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SECTION - B

2. What are the various types of Reservation? Discuss.

3. Write names of months of the year in French.

4. Discuss at least 5 types of discounted rates available in the hotel.

5. Draw a neat format of Whitney slip.

6. Discuss the various duties and responsibilities of a bell boy.

SECTION - C

7. Write the step by step procedure of handling registration process of VIP arrival.

8. Elaborate about the significance of coordination between front office and other departments of hotel.

9. **Explain :**

   a) Mail and message handling Procedure.

   b) Sources of reservation.

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BHMCT (Sem.–2)

HOTEL ENGINEERING-II

Subject Code : BH-118

M.Code : 14524

Date of Examination : 06-06-2025

Time : 3 Hrs. Max. Marks : 30

INSTRUCTION TO CANDIDATES :

1. SECTION-A is COMPULSORY consisting of TEN questions carrying ONE mark each.
2. SECTION-B contains FIVE questions carrying $2^1/_2$ (Two and Half) marks each and students has to attempt any FOUR questions.
3. SECTION-C contains THREE questions carrying FIVE marks each and students have to attempt any TWO questions.

SECTION - A

1. Write a short notes on :

   a) Latent heat

   b) Types of refrigerant.

   c) Dehumidifier

   d) Significance of fire detectors.

   e) Sullage

   f) Name any two solid waste materials.

   g) Explain any one method of disposal of liquid waste.

   h) Difference between overhead projector and LCD.

   i) Give any two points of care and cleaning of printer.

   j) Give any two advantages of contract maintenance.

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SECTION - B

2. Write a note on care and maintenance of refrigerator.

3. Write a short note on water pollution.

4. What do you understand by economic replacement cycle in case any equipment fails suddenly?

5. Throw light the on various audiovisual aids used in the hotel industry.

6. Explain the procedure of inviting and processing tenders.

SECTION - C

7. Write a detailed note on the structural protections in a hotel industry.

8. Explain in detail the necessity of contract maintenance.

9. Write a note on disposal of solid waste material in hotels.

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Total No. of Questions : 09

Total No. of Pages :02

BHMCT (Sem.–2)

FOOD SCIENCE AND NUTRITION-II

Subject Code : BH-102

M.Code : 14516

Date of Examionation : 09-06-2025

Time : 3 Hrs.

Max. Marks : 30

INSTRUCTIONS TO CANDIDATES :

1. SECTION-A is COMPULSORY consisting of TEN questions carrying ONE mark each.
2. SECTION-B contains FIVE questions carrying $2\frac{1}{2}$ (Two and Half) marks each and students has to attempt any FOUR questions.
3. SECTION-C contains THREE questions carrying FIVE marks each and students have to attempt any TWO questions.

SECTION - A

1. **Write a short notes on :**

   a) Nutrition

   b) Difference between acid and alkali.

   c) An example of oil in water emulsion.

   d) Explain the food flavour in white wine.

   e) Name any two important compounds which lead to enzymatic browning.

   f) RDA

   g) Effect of heat on nutritive value of food.

   h) Health

   i) How many calories are there in 12 grams of Sugar?

   j) Name any two emulsifying agents.

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SECTION - B

2. Throw light on the objectives of evaluation of food.
3. Throw light on the theory of emulsification.
4. What do you understand by the term flavour? Explain the flavours of tea and coffee.
5. Explain the factors affecting mail planning.
6. Write a note on the need for introducing health specific meals.

SECTION - C

7. ***'Fast foods are being consumed by one and all'.*** Critically evaluate them.
8. Discuss any five methods of sensory evaluation of foods.
9. How will you plan a balanced meal based upon the three food group system?

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Total No. of Questions : 09

Total No. of Pages : 02

BHMCT (Sem.–2)

COMMUNICATION-II

Subject Code : BH-104

M.Code : 14517

Date of Examination : 12-06-2025

Time : 3 Hrs.

Max. Marks : 30

INSTRUCTION TO CANDIDATES :

1. SECTION-A is COMPULSORY consisting of TEN questions carrying ONE mark each.
2. SECTION-B contains FIVE questions carrying $2^1/_2$ (Two and Half) marks each and students has to attempt any FOUR questions.
3. SECTION-C contains THREE questions carrying FIVE marks each and students have to attempt any TWO questions.

SECTION - A

1. Write a short notes :

   a) What is communication?

   b) What is the role of eye contact in communication?

   c) What is paralanguage?

   d) What is extempore speaking?

   e) What are interpersonal skills?

   f) What is the art of good conversation?

   g) What is non-verbal communication?

   h) What is the role of pronunciation in communication?

   i) What is meant by extempore speaking?

   j) What is the impact of colors in communication?

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SECTION - B

2. Discuss the importance of body language.
3. Explain the do's and don'ts in the communication.
4. Discuss the importance of Non-verbal communication.
5. Discuss the use of space in communication.
6. Discuss the need for developing telephonic skills.

SECTION - C

7. Discuss the type, role and importance of Kinesics in the communication.
8. Discuss the importance of speech in hotels and common phonetic difficulties.
9. What is verbal behavior? Discuss its impact on verbal communication.

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Total No. of Questions : 09

Total No. of Pages : 02

BHMCT (Sem.–4)

ACCOMMODATION OPERATION-II

Subject Code : BH-206

M.Code : 14546

Date of Examination: 05-05-2025

Time : 3 Hrs.

Max. Marks : 30

INSTRUCTIONS TO CANDIDATES :

1. **SECTION-A is COMPULSORY consisting of TEN questions carrying ONE mark each.**
2. **SECTION-B contains FIVE questions carrying $2^1/_2$ (Two and Half) marks each and students have to attempt any FOUR questions.**
3. **SECTION-C contains THREE questions carrying FIVE marks each and students have to attempt any TWO questions.**

SECTION-A

1. **Describe in brief:**

   a. Emergency Key

   b. Resilient Flooring

   c. Doormats

   d. Rayon

   e. Mural

   f. Valances

   g. Pre-Wash

   h. Calendars

   i. Valet Service

   j. Kenzen.

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SECTION - B

2. What is the purpose of sub floors in flooring?

3. Write a short note on regular maintenance and cleaning of carpets.

4. Explain the factors to be kept in mind while selecting different types of fabrics.

5. What precaution should be taken while cleaning different wall coverings?

6. Note down the different stages in wash cycle.

SECTION - C

7. What are the different types of keys used in a hotel? Also, explain the security measures adopted by the different hotels for key control.

8. List the common laundry equipment and machines used in commercial and on-premises laundry.

9. What are some common styles of flower arrangements that hotels may use to enhance their decor and ambiance?

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Roll No. [ ][ ][ ][ ][ ][ ][ ][ ][ ][ ]

Total No. of Questions : 09

Total No. of Pages : 02

BHMCT (Sem.–4)
FRONT OFFICE-IV
Subject Code : BH-208
M.Code : 14547
Date of Examination : 19-05-2025

Time : 3 Hrs.

Max. Marks : 30

INSTRUCTION TO CANDIDATES :

1. SECTION-A is COMPULSORY consisting of TEN questions carrying ONE mark each.
2. SECTION-B contains FIVE questions carrying $2^1/_2$ (Two and Half) marks each and students has to attempt any FOUR questions.
3. SECTION-C contains THREE questions carrying FIVE marks each and students have to attempt any TWO questions.

SECTION-A

1. **Write short notes on:**

   a) Expand FRRO.

   b) Define House Limit.

   c) Allowance Voucher.

   d) Types of establishment of an end of the day in hotels.

   e) *Commisionair*

   f) *Bien Merci* Translate in English

   g) Draw wake-up call register format

   h) Draw Message slip format

   i) Retention Charges

   j) Traveller's Cheque

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SECTION - B

2. What is the procedure of accepting foreign currency in hotels? Discuss using the format if any.

3. Inform about the nature of discussion which happen during morning briefing by Duty Manager.

4. Discuss the procedure of mail and message handling in details.

5. Write down the duties and responsibilities of a concierge.

6. What are the functions of night auditing? Discuss.

SECTION - C

7. Write step by step procedure of handling emergency situation in case of accident at hotel premises. Discuss using the format if any.

8. Explain :

   a. Procedure of Issuing the safety deposit locker.

   b. Qualities of a telephone operator.

9. Translate into French :

   a) Good Morning Mr. Roy.

   b) May I help you?

   c) My name is Lalit.

   d) Do you have a reservation?

   e) I want to see Taj Mahal.

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Total No. of Pages : 02

Total No. of Questions : 09

BHMCT (Sem.–4)

PRINCIPLES OF MANAGEMENT

Subject Code : BH-210

M.Code : 14548

Date of Examination: 22-05-2025

Time : 3 Hrs.

Max. Marks : 30

INSTRUCTION TO CANDIDATES :

1. SECTION-A is COMPULSORY consisting of TEN questions carrying ONE mark each.
2. SECTION-B contains FIVE questions carrying $2^1/_2$ (Two and Half) marks each and students have to attempt any FOUR questions.
3. SECTION-C contains THREE questions carrying FIVE marks each and students have to attempt any TWO questions.

SECTION-A

1. Write brief:

a) What is Management?

b) What is Decision making?

c) What is MBO?

d) What is Operational management?

e) What is Role of a Manager?

f) What is Delegation of Authority?

g) What is span of management?

h) Differentiate between centralization and decentralization.

i) What is unity of command?

j) What is Co-ordination?

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SECTION - B

2. Pen down the various functions of management.
3. Discuss the various forms of organization structure.
4. Differentiate between direct control and preventing control.
5. Pen down the flow of communication.
6. Discuss the process of decision making.

SECTION - C

7. What is controlling? Discuss the various techniques of controlling.
8. Discuss the different types of plans and planning process.
9. Discuss the evolution of a management thought.

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Total No. of Questions : 09

Total No. of Pages : 02

BHMCT (Sem.–4)

FOREIGN LANGUAGE (FRENCH)-I

Subject Code : BH-212

M.Code : 14549

Date of Examination : 26-05-2025

Time : 3 Hrs.

Max. Marks : 30

INSTRUCTION TO CANDIDATES :

1. SECTION-A is COMPULSORY consisting of TEN questions carrying ONE mark each.
2. SECTION-B contains FIVE questions carrying $2\frac{1}{2}$ (Two and Half) marks each and students have to attempt any FOUR questions.
3. SECTION-C contains THREE questions carrying FIVE marks each and students have to attempt any TWO questions.

SECTION-A

1. **Translate following words in French**

   a) Conjugate the verb "Avoir" in present tense.

   b) Give the plural form of "Le journal."

   c) Write the opposite of "grand."

   d) What is the English meaning of "être"?

   e) Change "Elle est belle" into a negative sentence.

   f) What is the French word for "bread"?

   g) Translate "Please sit down" into French.

   h) Give an example of a French interrogative sentence.

   i) Mention one important culinary term in French.

   j) Write a command to ask someone to speak slowly in French.

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SECTION-B

2. Conjugate the verb "Finir" (second group) in present tense.

3. Explain the use of definite and indefinite articles in French with examples.

4. Write five adjectives in French with their meanings.

5. Form five English-to-French sentences using adjectives.

6. Convert the given positive sentences into interrogative form:

   a) Tu es étudiant.

   b) Elle parle français.

SECTION-C

7. Describe the structure and usage of irregular verbs in the present tense with examples.

8. **Translate the following sentences into French:**

   a) I have a red car.

   b) She is a good teacher.

   c) Do you like French food?

   d) We are very happy today.

   e) They go to school every day.

9. Explain different expressions of politeness in French with examples.

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Total No. of Pages : 02

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BHMCT (Sem.–4)

TOURISM MANAGEMENT

Subject Code : BH-214

M.Code : 14550

Date of Examination: 29-05-2025

Time : 3 Hrs.

Max. Marks : 30

INSTRUCTIONS TO CANDIDATES :

1. SECTION-A is COMPULSORY consisting of TEN questions carrying ONE mark each.
2. SECTION-B contains FIVE questions carrying $2^1/_2$ (Two and Half) marks each and students has to attempt any FOUR questions.
3. SECTION-C contains THREE questions carrying FIVE marks each and students have to attempt any TWO questions.

SECTION-A

1. Write short notes on :

   a) What is IATA?

   b) What is DOT?

   c) What are the kind of goods and services in tourism?

   d) What is PATA?

   e) What is the Grand Tour?

   f) What is the scientific concept of tourism?

   g) Pen down the influence of supply in tourism.

   h) Discuss the characteristics of purchase of tourist services.

   i) What are topologies of tourism?

   j) What are the major changes in tourists?

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SECTION - B

2. Pen down the various stages of tourism.
3. Discuss the various kinds of goods and services in tourism industry.
4. Discuss travel & tourism in ancient times.
5. Pen down the illustrative examples of variations in regions.
6. Discuss the methods and dimensions of statistical measurement in international tourism.

SECTION - C

7. Pen down and discuss the various motivators and determinants of tourism.
8. Discuss the various sectors of tourism industry and its importance.
9. Pen down the role and importance of WTO, PATA and IATA.

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Total No. of Pages : 02

Total No. of Questions : 09

BHMCT (Sem.–4)

HYGIENE & SANITATION

Subject Code : BH-216

M.Code : 14551

Date of Examination : 03-06-2025

Time : 3 Hrs.

Max. Marks : 30

INSTRUCTIONS TO CANDIDATES :

1. SECTION-A is COMPULSORY consisting of TEN questions carrying ONE mark each.
2. SECTION-B contains FIVE questions carrying $2^1/_2$ (Two and Half) marks each and students has to attempt any FOUR questions.
3. SECTION-C contains THREE questions carrying FIVE marks each and students have to attempt any TWO questions.

SECTION - A

1. Write briefly :

   a) What is meant by hygiene?

   b) What are water detergents?

   c) What are Abrasives?

   d) What is meant by pantry hygiene?

   e) What is a hazard?

   f) What are disinfectants?

   g) What is the role of disinfectants?

   h) What are Moulds and yeast?

   i) What are the various water borne diseases?

   j) What is PEST control?

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SECTION - B

2. Discuss the various ways of handling hygienic food.

3. Discuss the importance of hygiene in catering industry.

4. Pen down the ways for waste disposal.

5. Discuss the types of designs of premises and equipment in the kitchen.

6. Discuss the role and importance of personal hygiene for staff members in food production areas.

SECTION - C

7. What are the high risk foods? Discuss the role of temperature control and its types in order to prevent food contamination.

8. What is food Poisoning in water and food? Discuss the various types of food and water borne diseases and ways to prevent the same.

9. Discuss the role, importance and use of Water detergents, disinfectants and Abrasives in cleaning and maintaining hygiene.

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Total No. of Pages : 02

Total No. of Questions : 09

BHMCT (Sem.–4)

FOOD AND BEVERAGE PRODUCTION- IV

Subject Code : BH-202

M.Code : 14544

Date of Examination :10-06-2025

Time : 3 Hrs.

Max. Marks : 30

INSTRUCTIONS TO CANDIDATES :

1. SECTION-A is COMPULSORY consisting of TEN questions carrying ONE mark each.
2. SECTION-B contains FIVE questions carrying $2^1/_2$ (Two and Half) marks each and students has to attempt any FOUR questions.
3. SECTION-C contains THREE questions carrying FIVE marks each and students have to attempt any TWO questions.

SECTION - A

1. Write a short notes on :

   a) Ghee durust karna

   b) Avial

   c) Pastillage

   d) Sugar gum

   e) Mithai

   f) Accompaniments

   g) Name two kebab of Lucknow.

   h) Marzipan

   i) Name two fish dishes of West Bengal.

   j) Differentiate between Naan and Kulcha.

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SECTION - B

2. Discuss the factors affecting eating habits in India.

3. Write a note on Chettinad cuisine.

4. Discuss the role of glycerin in making royal icing.

5. What are the Principles of rechauffe?

6. Discuss the types of sugar used in the confectionary.

SECTION - C

7. Explain the salient features of Bengali cuisine, considering the major ingredients used, food habits, geographical location etc.

8. List ten Indian sweet preparations with their region of origin. Describe each in one or two lines.

9. Explain the types of Icings and toppings used in the cake decoration.

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Total No. of Questions : 09

Total No. of Pages : 02

BHMCT (Sem.–4)

FOOD & BEVERAGE SERVICE-IV

Subject Code : BH-204

M.Code : 14545

Date of Examination : 14-06-2025

Time : 3 Hrs.

Max. Marks : 30

INSTRUCTIONS TO CANDIDATES :

1. SECTION-A is COMPULSORY consisting of TEN questions carrying ONE mark each.
2. SECTION-B contains FIVE questions carrying $2^1/_2$ (Two and Half) marks each and students has to attempt any FOUR questions.
3. SECTION-C contains THREE questions carrying FIVE marks each and students have to attempt any TWO questions.

SECTION - A

1. **Write a short notes on :**

   a. What is fermentation?

   b. Define 'maturation' in spirits production.

   c. Name any two types of rum.

   d. What are the different types of brandy?

   e. Explain the service of beer.

   f. What is the 'mash' in whiskey production?

   g. Define 'liqueur' and its characteristics.

   h. Mention any two methods of mixing cocktails.

   i. What is the role of muddling in cocktail preparation?

   j. Define 'Gin' and its major ingredients.

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SECTION - B

2. Describe the production process of Whiskey.

3. Discuss the different categories of Aperitifs.

4. Explain the methods of producing Vodka.

5. Discuss the importance of ice in cocktail preparation.

6. Describe the characteristics and service of a special coffee.

SECTION - C

7. Explain the production process of dark rum.

8. Discuss in detail the preparation and service of cocktails.

9. Describe the different proof scales and their significance.

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Total No. of Questions : 09

BHMCT (Sem.–5,6)

FOOD & BEVERAGE PRODUCTION–V

Subject Code : BH-302

M.Code : 14562

Date of Examination: 30-04-2025

Time : 3 Hrs. Max. Marks : 30

INSTRUCTIONS TO CANDIDATES :

1. SECTION-A is COMPULSORY consisting of TEN questions carrying ONE mark each.
2. SECTION-B contains FIVE questions carrying $2^1/_2$ (Two and Half) marks each and students has to attempt any FOUR questions.
3. SECTION-C contains THREE questions carrying FIVE marks each and students have to attempt any TWO questions.

SECTION - A

1. Write briefly:
   a. Larder work
   b. Tempering of Chocolate
   c. Larder Control System
   d. Sausages
   e. Additives
   f. Preservatives
   g. Cocoa Butter
   h. Yield Testing
   i. Charcuterie
   j. Types of Casings.

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SECTION - B

2. Explain in detail the different types of chocolate.
3. Give recipe of Fondant Icing.
4. Elucidate the types of sandwiches with one example of each.
5. What do you understand by 'Chaudfroid'?
6. What do you understand by tempering of chocolate?

SECTION - C

7. Classify sausages with examples.
8. Draw a neat diagram of Larder department of a 5-star hotel.
9. Write the importance of spreads used in making Sandwiches.

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Total No. of Questions : 09

Total No. of Pages : 02

BHMCT (Sem.–6)

FOOD AND BEVERAGE SERVICE-V

Subject Code : BH-304

M.Code : 14563

Date of Examination: 03-05-2025

Time : 3 Hrs.

Max. Marks : 30

INSTRUCTION TO CANDIDATES :

1. SECTION-A is COMPULSORY consisting of TEN questions carrying ONE mark each.
2. SECTION-B contains FIVE questions carrying $2^1/_2$ (Two and Half) marks each and students has to attempt ANY FOUR questions.
3. SECTION-C contains THREE questions carrying FIVE marks each and students have to attempt ANY TWO questions.

SECTION - A

1. Write short notes on :

   a) Flambé

   b) Appraisals

   c) Quality overview

   d) Bar internal control

   e) Trolley service

   f) HRM

   g) Glass chilling Machine

   h) Publicity

   i) Discipline

   j) Lounge Service

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SECTION - B

2. Write a note on Gueridon Service.
3. How will you handle a complaining guest?
4. What all licences are required for a bar?
5. Carving requires great skills. Discuss.
6. Write a note on Bar display.

SECTION - C

7. Write a detailed note on Special Services.
8. List any 2 Flambé dishes with their recipe.
9. Draw 5 bar equipments and mention their uses.

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Total No. of Questions : 09

Total No. of Pages : 02

BHMCT (Sem.–6)

FRONT OFFICE OPERATIONS - V

Subject Code : BH-306

M.Code : 14564

Date of Examination : 06-05-2025

Time : 3 Hrs.

Max. Marks : 30

INSTRUCTIONS TO CANDIDATES :

1. SECTION-A is COMPULSORY consisting of TEN questions carrying ONE mark each.
2. SECTION-B contains FIVE questions carrying TWO AND A HALF marks each and students has to attempt any FOUR questions.
3. SECTION-C contains THREE questions carrying FIVE marks each and students have to attempt any TWO questions.

SECTION - A

1. **Write short notes on:**

   a) Booking Graph

   b) Barriers to communication.

   c) PBX

   d) Local Occupancy percentage

   e) Wake Up call

   f) Discount allocation

   g) Selective overbooking

   h) Forecast formula

   i) Magic words in telephone etiquettes.

   j) Duration control

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SECTION - B

2. Explain the high demand tactics for FITs in a hotel.

3. Describe the role of telephone exchange in hotel.

4. What is the importance of effective communication in hotels?

5. List the skills required to handle guest problems and complaints in a hotel.

6. Write and explain any three formulas used in measuring yield.

SECTION - C

7. Explain different reports generated from Yield management software.

8. Describe the importance of Forecast Formula. Explain with format.

9. List the benefits of yield management in hotels.

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Roll No. [ ][ ][ ][ ][ ][ ][ ][ ][ ][ ][ ] Total No. of Pages : 02

Total No. of Questions : 09

BHMCT (Sem.–6)

BUSINESS POLICY & ENVIRONMENT

Subject Code : BH-308

M.Code : 14565

Date of Examination: 20-05-2025

Time : 3 Hrs. Max. Marks : 30

INSTRUCTION TO CANDIDATES :

1. **SECTION-A is COMPULSORY consisting of TEN questions carrying ONE mark each.**
2. **SECTION-B contains FIVE questions carrying $2^1/_2$ (Two and Half) marks each and students has to attempt any FOUR questions.**
3. **SECTION-C contains THREE questions carrying FIVE marks each and students has to attempt any TWO questions.**

SECTION- A

1. **Write short notes:**

   a. ETOP Analysis

   b. SWOT Analysis

   c. Role of strategic management in Marketing.

   d. Policy vs. Strategy

   e. Strategy Implementation

   f. Monopoly

   g. Bankruptcy

   h. SICA, 1985.

   i. National Consumer Disputes Redressal Commission (NCDRC).

   j. BCG Matrix.

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SECTION - B

2. Describe the key steps involved in the strategic management process.

3. Explain the steps involved in the strategic planning process.

4. What are the potential benefits and challenges for businesses operating in a globalized environment?

5. Why is it important for companies to regularly check if their plans are working?

6. How does tech advancements create opportunities and threats in the business environment?

SECTION - C

7. What are the key provisions of the Consumer Protection Act, 1986 and how does it protect consumer rights in India?

8. What is privatization and what motivates governments to privatize state-owned enterprises? How does the privatization process affect various industries and businesses?

9. When conducting environmental analysis, what specific external and internal factors should organizations consider and how do these factors influence strategic decision-making?

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Total No. of Questions : 09

BHMCT (Sem.–5,6)

HOTEL LAWS

Subject Code : BH-310

M.Code : 14566

Date of Examination : 23-05-2025

Time : 3 Hrs. Max. Marks : 30

INSTRUCTION TO CANDIDATES :

1. SECTION-A is COMPULSORY consisting of TEN questions carrying ONE mark each.
2. SECTION-B contains FIVE questions carrying $2^1/_2$ (Two and Half) marks each and students have to attempt ANY FOUR questions.
3. SECTION-C contains THREE questions carrying FIVE marks each and students have to attempt ANY TWO questions.

SECTION-A

1. Write short notes on:

   a) Paying guest

   b) Time Share resort

   c) HRACC

   d) Central food laboratory

   e) Tenant

   f) Food adulteration

   g) Trade dispute

   h) Termination of licence

   i) Retrenchment

   j) Central committee for food standards.

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SECTION - B

2. Under what circumstances a certificate of registration of a trade union may be withdrawn or cancelled?

3. What are the main features of essential commodities act?

4. Write down a short note on contract of insurance.

5. Discuss in brief Sales of Good's act.

6. What are the different licenses and permits required for hotel operations?

SECTION - C

7. What are the powers of food inspector?

8. Discuss the applicability of industrial dispute act 1947.

9. Analyze the legal and ethical implication of overbooking in Indian Hotels. How can hotels balance the practice of overbooking with guest satisfaction?

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Total No. of Pages : 02

Total No. of Questions : 09

BHMCT (Sem.–5,6)

MANAGERIAL ECONOMICS

Subject Code : BH-312

M.Code : 14567

Date of Examination : 27-05-2025

Time : 3 Hrs.

Max. Marks : 30

INSTRUCTION TO CANDIDATES :

1. SECTION-A is COMPULSORY consisting of TEN questions carrying ONE mark each.
2. SECTION-B contains FIVE questions carrying $2^1/_2$ (Two and Half) marks each and students has to attempt any FOUR questions.
3. SECTION-C contains THREE questions carrying FIVE marks each and students have to attempt any TWO questions.

SECTION-A

1. **Write short notes on:**

   a) Economic theory

   b) Business environment

   c) Sales promotion

   d) Derived demand

   e) Fixed cost

   f) Cost-output relation in short run.

   g) Cost plus pricing

   h) Perfect competition

   i) Cooperative bank

   j) Advantages of advertising.

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SECTION - B

2. List the responsibilities of a Managerial economist.
3. What are the major determinants of demand?
4. Classify costs and write a brief note on various types of costs.
5. List the various pricing problems.
6. Classify scheduled banks in India and write a brief note.

SECTION - C

7. List and classify various types of demand and explain each one.
8. Explain various methods employed in pricing of Goods.
9. Draw and explain the production function and its uses in economics.

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Total No. of Questions : 09

B.H.M.C.T. (Sem.–5,6)

FOREIGN LANGUAGE (FRENCH)-II

Subject Code : BH-314

M.Code : 14568

Date of Examination : 31-05-2025

Time : 3 Hrs. Max. Marks : 30

INSTRUCTIONS TO CANDIDATES :

1. SECTION-A is COMPULSORY consisting of TEN questions carrying ONE mark each.
2. SECTION-B contains FIVE questions carrying $2^1/_2$ (Two and Half) marks each and students has to attempt any FOUR questions.
3. SECTION-C contains THREE questions carrying FIVE marks each and students have to attempt any TWO questions.

SECTION - A

1. **Explain the following :**

   a. Bonnuit Madamoiselle

   b. Venez ici, s'il vous plâit

   c. Évidement

   d. J'aime faire du pizzas

   e. Les gateaux sont délicieux

   f. Je Mange Petite déjeuner

   g. Oui, j'ai billets pour le théatre.

   h. Ca fait 100 rupees

   i. L' assiette blanc

   j. Avec plaisir

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SECTION - B

2. **Completez avec pronoms relatives (que/qui/dont) :**

   a. Tu as mange le pizza_____j 'ai prépare?

   b. J'ai une amie_____parle peu.

3. Conjugez "Aller " au present.

4. **Utilisez «en» ou «y» :**

   a. Tu voudrais un cafe? Oui, j_____veux.

   b. Il va a Canada? Non, il n'_____va pas.

5. Conjugez " Parler" au futur.

6. **Completez avec «plus que, moins que, autant que, etc.» :**

   a) Punjab est_____grand_____Shimla.

   b) Tu es_____rapide_____moi.

SECTION - C

7. **Conjugez les verbs :**

   a. Avoir (présent)

   b. Etre (futur)

8. **Lisez le dialogue et répondez aux questions :**

   Camille : C'est le restaurant de Louis?

   Juliette : Oui, son restaurant est tres connu, n'est ce pas?

   Camille : Il a ce restaurant depuis 2000 et il march tres bien jusqua' aujourd'hui.

   Juliette : C' est vrai?

Camille : Oui absolument!

Juliette : Mon dieu ! Le restaurant serves quelles cuisines ?

Camille : Je pense que c'est un multi-cuisine restaurant.

Juliette : Ca va ! C'est tres bien !

a. Ca fait combien de personnes dans ce dialogue?

b. De quoi parlent elles?

9. **Utilisez ces mots dans une phrase :**

a. L'autorisation

b. C'est interdit

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Total No. of Pages : 02

Total No. of Questions : 09

BHMCT (Sem.–5,6)

HOUSEKEEPING OPERATIONS-III

Subject Code : BH-316

M.Code : 14569

Date of Examination : 12-06-2025

Time : 3 Hrs. **Max. Marks : 30**

INSTRUCTIONS TO CANDIDATES :

1. **SECTION-A is COMPULSORY consisting of TEN questions carrying ONE mark each.**
2. **SECTION-B contains FIVE questions carrying $2^1/_2$ (Two and Half) marks each and students has to attempt any FOUR questions.**
3. **SECTION-C contains THREE questions carrying FIVE marks each and students have to attempt any TWO questions.**

SECTION - A

1. **Write a short note on :**

   a. ABC

   b. Hard water

   c. Wash Up cycle

   d. CO_2 type extinguisher

   e. Scald

   f. Employee requisition form

   g. Diving board

   h. BCF

   i. Hazards

   j. Ergonomics

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SECTION - B

2. Develop job specification for Public Area Supervisor.
3. Enlist safety considerations for pool side area in hotel.
4. Discuss in brief about CPR and its importance.
5. Explain Job List and Job Breakdown.
6. Write in brief about Guest complaint and its categories.

SECTION - C

7. Calculate the number of staff required in Housekeeping department for a 350 room hotel when the occupancy is 60% for the day and hotel is having 50 room stands OOO.
8. Explain various methods of treating water.
9. Write in detail about the Fire Fighting Procedure used in hotel.

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Total No. of Pages : 02

Total No. of Questions : 09

BHMCT (Sem.–8)

COMPUTER APPLICATIONS AND MIS

Subject Code : BH-410

M.Code : 14593

Date of Examination : 28-04-2025

Time : 3 Hrs.

Max. Marks : 30

INSTRUCTION TO CANDIDATES :

1. SECTION-A is COMPULSORY consisting of TEN questions carrying ONE mark each.
2. SECTION-B contains FIVE questions carrying $2^1/_2$ (Two and Half) marks each and students has to attempt any FOUR questions.
3. SECTION-C contains THREE questions carrying FIVE marks each and students have to attempt any TWO questions.

SECTION - A

1. Answer the following :

   a) Explain any two definitions in MIS.

   b) Explain RDBMS.

   c) Explain SSAD.

   d) Define Computer Network.

   e) What is the role of System Analyst?

   f) Write note on system.

   g) What are different database models?

   h) List applications of MIS in hospitality industry.

   i) Explain the need of office automation in MIS.

   j) Discuss the features of Local Area Network (LAN).

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SECTION - B

2. What is called MIS? Define its importance.
3. Explain the need of user development approach.
4. What is need of maintenance in MIS?
5. Describe the functionality of Decision Support System.
6. Discuss various network topologies.

SECTION - C

7. What is called structure of MIS? Discuss.
8. What is called SDLC? Explain its approach.
9. What is ERP? What are the objectives of ERP?

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Total No. of Questions : 09

Total No. of Pages : 02

BHMCT(AICTE) (Sem.–8)

PURCHASING & RECORD (STORES)

Subject Code : BH-412

M.Code : 14594

Date of Examination: 02-05-2025

Time : 3 Hrs.

Max. Marks : 30

INSTRUCTION TO CANDIDATES :

1. SECTION-A is COMPULSORY consisting of TEN questions carrying ONE mark each.
2. SECTION-B contains FIVE questions carrying $2^1/_2$ (Two and Half) marks each and students has to attempt any FOUR questions.
3. SECTION-C contains THREE questions carrying FIVE marks each and students have to attempt any TWO questions.

SECTION - A

1. Write short notes on :

   a) Storing

   b) Standing Order

   c) Meat tag

   d) Issing

   e) Blind Receiving

   f) Daily market purchase

   g) SPS

   h) FIFO

   i) Pilferage

   j) Receiving

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SECTION - B

2. Write a note on Managerial skills.

3. Discuss the duties of Store Manager.

4. Explain "opportunity purchase".

5. What is theoretical method?

6. Narrate the organization structure of purchasing department.

SECTION - C

7. Write in detail about different types of fraud by suppliers and receiving staff.

8. Write about different types of buying methods used by stores.

9. Discuss in details cycle of control for hotels.

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Roll No. | | | | | | | | | | |

Total No. of Questions : 09

Total No. of Pages : 03

BHMCT (Sem.–7,8)

FOREIGN LANGUAGE (FRENCH) - IV

Subject Code : BH-414

M.Code : 14595

Date of Examination: 05-05-2025

Time : 3 Hrs.

Max. Marks : 30

INSTRUCTIONS TO CANDIDATES :

1. SECTION-A is COMPULSORY consisting of TEN questions carrying ONE mark each.
2. SECTION-B contains FIVE questions carrying $2^1/_2$ (Two and Half) marks each and students has to attempt any FOUR questions.
3. SECTION-C contains THREE questions carrying FIVE marks each and students has to attempt any TWO questions.

SECTION-A

1. **Explain :**

   a. Pain au Chocolat

   b. Oui madame, evidemment!

   c. Sommelier

   d. Ne fumez pas ici

   e. Boulangerie

   f. Merci Beaucoup

   g. À bientôt

   h. Votre chambre est a deuxieme etage

   i. Le restaurant Italien

   j. Apellez un taxi.

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SECTION - B

2. Utilisez ces mots dans une phrase:

   a. Pendant

   b. Dans

3. Complétez les phrases suivants avec pronoms indifinis:

   a. Vona savez si Jimmy organize _____ pour son anniversaire?

   b. Tous les élèves ont-ils réussi l'examen? - Non, malheureusement, _____ont échoué.

4. Conjugez les verbs au plus que parfait:

   a. Quand je suis arrivé, elle _____(preparer) le diner.

   b. Il _____(finir) ses devoirs avant de sortir avec ses amis.

5. Formes des phrases avec:

   a. Ici

   b. Loin

6. Faites l'accords avec des adjectifs:

   a. Lyon est une _____ ville de France. (grand)

   b. Jamie est très _____. (sympathique)

SECTION - C

7. Formes des phrases avec:

   a. Parce que

   b. Comme

8. Lisez le dialogue et répondez aux questions :

Un client : Bonjour, Mademoiselle……. Est ce qu'il vous reste deux chambres, pour cinq nuits ?

La réceptionniste : Bonjour, Monsieur ! Oui, il y a deux chambres libres pour cinq nuits, pour une seule personne.

Les clients : Non, pour deux personnes ?

La réceptionniste : Alors, je vais vérifier. Non Monsieur, il reste une seule chambre avec un lit pour deux personnes.

Le client : Ah, bien ! Réservez cette chambre pour nous, mademoiselle.

La réceptionniste : Bien sur Monsieur.

a) Que désire le client ?

b) Est-il seul ?

9. Utilisez ces mots dans une phrase:

i. Gâteaux

ii. Chambres

iii. Lait

iv. Poulet

v. Monsieur.

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Roll No. ☐☐☐☐☐☐☐☐☐☐☐☐ Total No. of Pages : 02

Total No. of Questions : 09

BHMCT (Sem.–7,8)

SALE AND MARKETING MANAGEMENT

Subject Code : BH-416

M.Code : 14596

Date of Examination: 19-05-2025

Time : 3 Hrs. Max. Marks : 30

INSTRUCTION TO CANDIDATES :

1. **SECTION-A is COMPULSORY consisting of TEN questions carrying ONE mark each.**
2. **SECTION-B contains FIVE questions carrying $2^1/_2$ (Two and Half) marks each and students has to attempt any FOUR questions.**
3. **SECTION-C contains THREE questions carrying FIVE marks each and students have to attempt any TWO questions.**

SECTION - A

1. **Write short notes on:**

   a) Define Marketing.

   b) What is consolidation?

   c) What is auditing in marketing?

   d) What is positioning?

   e) What is employee orientation?

   f) What is legalized gambling?

   g) What is marketing mix?

   h) What is marketing plan?

   i) What do you understand by employee union?

   j) What do you understand by a training program?

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SECTION - B

2. Discuss distribution methods.

3. What do you understand by media planning?

4. How important is the positioning of property?

5. Write down the important steps of orientation program.

6.. How employee become unionized?

SECTION - C

7. How the marketing objectives are determined and how marketing plans are evaluated?

8. What is the role of management in the marketing and sales?

9. What is importance of training and how a training program is designed for marketing and sales?

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Total No. of Questions : 09

BHMCT (Sem.–8)

CONFERENCE & CONVENTION MANAGEMENT

Subject Code : BH-418

M.Code : 14597

Date of Examination: 22-05-2025

Time : 3 Hrs. Max. Marks : 30

INSTRUCTION TO CANDIDATES :

1. SECTION-A is COMPULSORY consisting of TEN questions carrying ONE mark each.
2. SECTION-B contains FIVE questions carrying $2^1/_2$ (Two and Half) marks each and students have to attempt any FOUR questions.
3. SECTION-C contains THREE questions carrying FIVE marks each and students have to attempt any TWO questions.

SECTION – A

1. **Answer the following :**

   a) Define Exhibition.

   b) What is Convention?

   c) What are Subsidies?

   d) What is Publicity?

   e) What is meant by Sponsorship?

   f) What is a Generics Direct sale?

   g) What is project planning?

   h) What is Cash flow?

   i) What is Group fare?

   j) What is Transpiration?

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SECTION – B

2. Discuss the nature of Conference markets.
3. Pen down the types of fixed and variable cost in conferences.
4. Discuss the role and importance of airline negotiation in MICE.
5. Discuss the major attributes of meeting planners.
6. Explain the impacts of convention on local and national communities.

SECTION – C

7. Discuss the Economic and social significance of Conventions.
8. Discuss the various steps of operations in the conference.
9. What are Trade shows and exhibitions? Discuss its principal purpose, benefits and types of shows.

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Total No. of Questions : 09

BHMCT (Sem.–8)

FINANCIAL MANAGEMENT

Subject Code : BH-420

M.Code : 14598

Date of Examination : 26-05-2025

Time : 3 Hrs. Max. Marks : 30

INSTRUCTION TO CANDIDATES :

1. **SECTION-A is COMPULSORY consisting of TEN questions carrying ONE mark each.**
2. **SECTION-B contains FIVE questions carrying $2^1/_2$ (Two and Half) marks each and students has to attempt any FOUR questions.**
3. **SECTION-C contains THREE questions carrying FIVE marks each and students have to attempt any TWO questions.**

SECTION-A

1. **Answer briefly :**

   a. What do you understand by finance function?

   b. Concept of financial planning.

   c. What is budget?

   d. What is fund flow statement?

   e. Current liabilities.

   f. What is gross working capital?

   g. Quick ratio.

   h. Capital structure.

   i. Job of financial manager

   j. Concept of operating cycle.

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SECTION – B

2. What do you mean by financial management? Describe its scope and importance.

3. Explain the importance of capital structure planning. Briefly discuss the major factors that should be the features of an appropriate capital structure.

4. Explain briefly the sources from where any business can raise finance.

5. Discuss the importance and scope of working capital.

6. Draw the format of fund flow statement.

SECTION - C

7. What is budgetary control? State the main objectives of budgetary control. Explain different types of budgets.

8. Explain the different methods used for the analysis and interpretation of financial statements.

9. **Given:**

   Current ratio: - 2.5

   Liquidity ratio: - 1.5

   Working capital: - Rs. 60,000

   Calculate:

   a. Current liabilities

   b. Current assets

   c. Liquid assets

   d. Stock.

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Total No. of Questions : 09

BHMCT (Sem.–7,8)

FOOD & BEVERAGE PRODUCTION- VII

Subject Code : BH-404

M.Code : 14590

Date of Examination : 29-05-2025

Time : 3 Hrs. Max. Marks : 30

INSTRUCTIONS TO CANDIDATES :

1. SECTION-A is COMPULSORY consisting of TEN questions carrying ONE mark each.
2. SECTION-B contains FIVE questions carrying $2^1/_2$ (Two and Half) marks each and students have to attempt any FOUR questions.
3. SECTION-C contains THREE questions carrying FIVE marks each and students have to attempt any TWO questions.

SECTION – A

1. Write short notes on :

   a) Cream

   b) Ham

   c) Pin wheel

   d) Pasteurization

   e) Gazpacho

   f) Checkers Board

   g) Bacon

   h) Mousse

   i) Terrine

   j) Chaudfroid sauce

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SECTION - B

2. Write down at least 10 equipments classical Cold starters with two liner description of each starter.

3. Explain the various types of sandwiches and do write its different parts.

4. Write in detail about fast food evolution and different multinational brands with descriptions.

5. What is aspic and what are the uses of chaudfroid?

6. Write a note on pork and ham.

SECTION - C

7. Draw the neat butchery kitchen layouts and also describe the different temperature food is kept in walk in and also explain the danger zone.

8. Explain the History of French food and its world renowned different specialties and explain salient features of French cuisine.

9. Explain the Chaudfroid and its uses in larder and define its making and precautions as well.

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Total No. of Questions : 09

Total No. of Pages : 02

BHMCT (Sem.–8)

FOOD & BEVERAGE SERVICE-VII

Subject Code : BH-408

M.Code : 14592

Date of Examination: 03-06-2025

Time : 3 Hrs.

Max. Marks : 30

INSTRUCTION TO CANDIDATES :

1. SECTION-A is COMPULSORY consisting of TEN questions carrying ONE mark each.
2. SECTION-B contains FIVE questions carrying $2^1/_2$ (Two and Half) marks each and students has to attempt any FOUR questions.
3. SECTION-C contains THREE questions carrying FIVE marks each and students have to attempt any TWO questions.

SECTION-A

1. **Write short notes on :**

   a) Railway catering

   b) Inventory

   c) Buildup

   d) Bar display

   e) Lounge service

   f) Non- alcoholic beverages

   g) Floating

   h) Back of the bar

   i) Welfare catering

   j) Briefing.

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SECTION - B

2. Define butler service.

3. Explain what is carving and why does carving requires showmanship?

4. Explain in brief about different types of bar frauds.

5. What are dry stores and why are they important?

6. Write the job description of a bartender.

SECTION - C

7. Explain sweets trolley in detail with the help of examples.

8. Discuss the role and responsibility of supervisor towards staff.

9. Explain restaurant equipment planning in detail.

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Total No. of Questions : 09

BHMCT (Sem.–8)

HOUSEKEEPING OPERATIONS-IV

Subject Code : BH-402

M.Code : 14589

Date of Examination : 05-06-2025

Time : 3 Hrs. **Max. Marks : 30**

INSTRUCTION TO CANDIDATES :

1. **SECTION-A is COMPULSORY consisting of TEN questions carrying ONE mark each.**
2. **SECTION-B contains FIVE questions carrying $2^1/_2$ (Two and Half) marks each and students has to attempt any FOUR questions.**
3. **SECTION-C contains THREE questions carrying FIVE marks each and students have to attempt any TWO questions.**

SECTION-A

1. **Write short notes on :**

   a) Inventory levels

   b) Crinkle sheet

   c) Dutch wife

   d) SICO bed

   e) Johnny mop

   f) Abrasive

   g) Swabs

   h) Size of single bedsheet.

   i) Sani bin

   j) Bidet.

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SECTION-B

2. Differentiate between shower curtain & sheer curtain.

3. Differentiate between Guest essentials & Guest expendables.

4. Differentiate between Studio bed & Murphy bed.

5. Differentiate between soapy detergent & synthetic detergent.

6. Differentiate between capital budget & operating budget.

SECTION-C

7. Explain any five laundry equipments briefly.

8. Calculate the staff strength of the housekeeping department of a hotel in a large city having 300 rooms.

9. List at least ten guest room and ten bathroom supplies.

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Total No. of Pages : 02

Total No. of Questions : 09

BHMCT (Sem.–8)

FRONT OFFICE OPERATION–VII

Subject Code : BH-406

M.Code : 14591

Date of Examination : 06-06-2025

Time : 3 Hrs. Max. Marks : 30

INSTRUCTIONS TO CANDIDATES :

1. SECTION-A is COMPULSORY consisting of TEN questions carrying ONE mark each.
2. SECTION-B contains FIVE questions carrying TWO & HALF marks each and students have to attempt any FOUR questions.
3. SECTION-C contains THREE questions carrying FIVE marks each and students have to attempt any TWO questions.

SECTION - A

1. **Write short notes on :**

   a) Non guest Accounts

   b) EPABX

   c) Up-selling

   d) Types of Guest.

   e) ECO

   f) Charge Purchases

   g) Draw luggage tag

   h) Night Auditor

   i) Allowances

   j) Density Control Chart.

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SECTION - B

2. What role does Cash and Credit control plays in tracking transactions?

3. What are various types of reservations? Write in brief.

4. What is Express check out? Brief about the procedure.

5. Write down the role of telephone exchange in hotel.

6. What are the various duties and responsibilities of Bell Boy?

SECTION - C

7. Discuss about the various front office vouchers used in hotels with their uses and formats.

8. Define Night Auditing and its process in details.

9. Explain Whitney system and diary system of reservation.

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Total No. of Questions : 09

Total No. of Pages :02

BHMCT (Sem.–1)
FRONT OFFICE–I
Subject Code :BH-115
M.Code :14508
Date of Examination: 19-01-2026

Time : 3 Hrs.

Max. Marks : 30

INSTRUCTIONS TO CANDIDATES :

1. SECTION-A is COMPULSORY consisting of TEN questions carrying ONE mark each.
2. SECTION-B contains FIVE questions carrying $2^1/_2$ (Two and Half) marks each and students has to attempt any FOUR questions.
3. SECTION-C contains THREE questions carrying FIVE marks each and students have to attempt any TWO questions.

SECTION-A

1. Write short noteson:

a) Hospitality Industry (Origin)

b) Indian Economy & Hotel Industry

c) Hotel Core Areas

d) Type of Guest (Classification)

e) Franchise Hotels

f) Vacation Ownership

g) Star Classification Committee

h) Budget Hotels

i) Front Office Department (Layout)

j) Suits Room

(S5)-2460

SECTION-B

2. Explain the importance and scope of the Tourism and Hotel Industry.

3. Discuss the classification of hotels based on 'Size' and 'Location'.

4. Differentiate between 'Time-share' and 'Condominium' In vacation ownership.

5. Describe the key personality traits required for Front Office personnel.

6. What are 'Boutique hotels' and 'Green Hotels'?

SECTION-C

7. Elaborate on the 'Evolution of Tourism and Hotel Industry', highlighting its development and impact on the world's emerging hotel operators.

8. Discuss the comprehensive 'Classification of Hotels' based on 'Ownership Basis', including Chain Hotels, Marketing/Retailing/Consumer's Co-operative, and Management Contracts, providing examples where applicable.

9. Explain the 'Front Office Organization' in detail, covering its introduction, types of rooms, sub-departments, and the significance of different layouts of the Front Office Department.

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Roll No. | | | | | | | | | | | | Total No. of Pages : 02

Total No. of Questions : 09

BHMCT (Sem.–1)

HOUSEKEEPING–I

Subject Code : BH-113

M.Code : 14507

Date of Examination:17-01-2026

Time : 3 Hrs. Max. Marks : 30

INSTRUCTIONS TO CANDIDATES :

1. SECTION-A is COMPULSORY consisting of TEN questions carrying ONE mark each.
2. SECTION-B contains FIVE questions carrying $2^1/_2$ (Two and Half) marks each and students has to attempt any FOUR questions.
3. SECTION-C contains THREE questions carrying FIVE marks each and students have to attempt any TWO questions.

SECTION-A

1. **Write short notes on:**

a) Front of the house areas.

b) Floor pantry

c) Houseman

d) Spring cleaning

e) Team cleaning

f) Surfactants

g) Deodorizers

h) Fumigation

i) Burnishing

j) Lacquering

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SECTION-B

2. Explain the role of housekeeping in a hotel.

3. What are the basic principles that should be followed while cleaning a given area?

4. List any four signs of pest infestation in a given area. What are the means to control insect infestation?

5. Discuss the eco-friendly ways adopted by hotel housekeeping department.

6. Differentiate between Leather, leatherite and rexine.

SECTION-C

7. Draw the Organization chart of Housekeeping department in a large hotel. List the duties and responsibilities of a Desk control supervisor.

8. Water and soap are the most common cleaning agents. Describe the role of soap and water in removing soiling from surface by micelle formation.

9. Classify Floor finishes. Explain any two hard floor finishes.

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Total No. of Questions : 09

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BHMCT (Sem.–1)

FOOD & BEVERAGE SERVICE-I

Subject Code : BH-111

M.Code : 14506

Date of Examination : 15-01-2026

Time : 3 Hrs.

Max. Marks : 30

INSTRUCTIONS TO CANDIDATES :

1. SECTION-A is COMPULSORY consisting of TEN questions carrying ONE mark each.
2. SECTION-B contains FIVE questions carrying $2^1/_2$ (Two and Half) marks each and students have to attempt any FOUR questions.
3. SECTION-C contains THREE questions carrying FIVE marks each and students have to attempt any TWO questions.

SECTION - A

1. **Write short notes on :**

   a) Bain Marie

   b) Sommelier

   c) Chef d'rang

   d) Store

   e) Linen Room

   f) IHCL

   g) Vending Machine

   h) Cafeteria

   i) Hotel

   j) Aboyeur

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SECTION - B

2. Write a note on Transport Catering.

3. Differentiate between Coffee Shop & Specialty Restaurant.

4. Explain the duties and responsibilities of a waiter.

5. Write a note on Banquet Service.

6. What do you understand by Kitchen Stewarding? List down the activities performed by Kitchen Stewarding.

SECTION - C

7. Explain inter-departmental relationship of F&B service with other departments.

8. What do you understand by welfare catering? Explain with relevant examples.

9. Sketch the layout of a pantry. List 5 pantry equipment's along with their respective purposes.

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Total No. of Questions : 09

Total No. of Pages : 02

BHMCT (Sem.–1)

FOOD PRODUCTION–I

Subject Code : BH-109

M.Code : 14505

Date of Examination : 12-01-2026

Time : 3 Hrs.

Max. Marks : 30

INSTRUCTIONS TO CANDIDATES :

1. SECTION-A is COMPULSORY consisting of TEN questions carrying ONE mark each.
2. SECTION-B contains FIVE questions carrying $2^1/_2$ (Two and Half) marks each and students has to attempt any FOUR questions.
3. SECTION-C contains THREE questions carrying FIVE marks each and students have to attempt any TWO questions.

SECTION - A

1. **Write short notes on :**

   a) Weak Flour

   b) Lard

   c) Cream of Tartar

   d) Skimmed Milk

   e) Single Cream

   f) Icing Sugar

   g) Rendering

   h) Pass Window

   i) Salamander

   j) Plat du jour

SECTION - B

2. Briefly explain the role of raising agent.

3. Write short note on Pasteurization of milk.

4. Draw a layout of receiving area of 5-star hotel.

5. Discuss the attitude and behaviour required in a professional kitchen.

6. List the various stages of cooked sugar stating their temperatures.

SECTION - C

7. Draw and briefly explain the structure of wheat grain.

8. Briefly explain the aims and objectives of cooking.

9. Explain the duties and responsibilities of Executive Chef of five star hotel having 200 rooms property.

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Total No. of Questions : 09

Total No. of Pages : 02

BHMCT (Sem.–1)

ACCOUNTS–I

Subject Code :BH-105

M.Code :14503

Date of Examination: 08-01-2026

Time : 3 Hrs.

Max. Marks : 30

INSTRUCTIONS TO CANDIDATES :

1. SECTION-A is COMPULSORY consisting of TEN questions carrying ONE mark each.
2. SECTION-B contains FIVE questions carrying $2^1/_2$ (Two and Half) marks each and students has to attempt any FOUR questions.
3. SECTION-C contains THREE questions carrying FIVE marks each and students have to attempt any TWO questions.

SECTION-A

1. **Answer briefly :**

a) Define Cash book.

b) Who are debtors?

c) Differentiate between cash discount and trade discount.

d) Pen down the types and classification of accounts.

e) What is petty cash book?

f) What are outstanding expenses?

g) Pass opening journal entry on 1st April 2021 : Cash-Rs.1000; Cash at Bank-Rs.14000; Stock of goods-4000; Furniture-Rs.8000; Bills Receivable-3200; Amount Due from kamal-700; Amount due from Suman-Rs.1400, Amount due to kanika-Rs.700; Amount due to Sarla-Rs.600; Bills payable-Rs.3000; Loan-Rs. 1000, Capital-Rs.29,400.

h) What is Journal Proper?

i) What are contingent liabilities?

j) What are compound entries?

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SECTION-B

2. Define Journal. Discuss the uses, format and posting from journal to ledger with the help ofexample and dummy figures.

3. Discuss the importance of petty cash book.

4. Discuss different types of subsidiary books and its advantages.

5. Pen down the types and classification of accounts with suitable examples.

6. Differentiate between purchase book and purchase account.

SECTION-C

7. **Prepare Sales book from following transactions :**

Dec 1, 2020- Sold goods to Shyam on credit Rs. 200 less 5% Trade Discount.

Dec 5,2020- Sold goods to Vijay on credit Rs. 500 less 7% Trade discount.

Dec10, 2020- Sold goods to radhakrishan on cash Rs. 4500.

Dec 10, 2020- Sold goods to Om Prakash on Credit Rs. 400 less 6% Trade Discount.

Dec 15, 2020- Sold goods to Radhakrishan on credit Rs. 1000 less 5% Trade discount.

Dec 20,2020- Sold goods to Raj Kumar on credit Rs. 1200 less 9% Trade discount.

Dec 22, 2020- Sold goods to Arun Kumar on credit Rs. 1100 less 8% Trade discount.

Dec 25, 2020- Sold goods to kamla Devi on credit Rs. 500 less 10% Trade discount.

Dec 30,2020- Sold goods to Kashmir chand on credit Rs. 300 less 15% Trade discount.

8. Pen down the different types of cash books with its formats and advantages.

9. Pen down GAAP with suitable examples.

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Total No. of Pages : 02

Total No. of Questions : 09

BHMCT (Sem.–1)

COMMUNICATION-I

Subject Code : BH-103

M.Code : 14502

Date of Examination : 06-01-2026

Time : 3 Hrs.

Max. Marks : 30

INSTRUCTIONS TO CANDIDATES :

1. SECTION-A is COMPULSORY consisting of TEN questions carrying ONE mark each.
2. SECTION-B contains FIVE questions carrying $2^1/_2$ (Two and Half) marks each and students has to attempt any FOUR questions.
3. SECTION-C contains THREE questions carrying FIVE marks each and students has to attempt any TWO questions.

SECTION - A

1. **Answer the following :**

   a) Decoder in the process of communication.

   b) Field of experience in communication.

   c) Semantic barrier of communication.

   d) Pretend listening

   e) Outlining method of Note taking.

   f) Extempore speech

   g) Audience Analysis

   h) Vertical communication

   i) Two common polite phrases used in hotels.

   j) Non-verbal communication

SECTION - B

2. Describe the nature of business communication.

3. What are various types of listening? Which is most effective?

4. Explain the Transactional model of communication.

5. List the ways in which a speaker can make his speech more effective.

6. How should the ideas be organized in preparing a speech?

SECTION - C

7. Explain the preparations required before addressing a group.

8. What are the advantages of listening computerization and note taking?

9. Classify & discuss the barriers to effective communication.

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Total No. of Pages : 02

Total No. of Questions : 09

BHMCT (Sem.–1)

HOTEL ENGINEERING–I

Subject Code : BH-117

M.Code : 14509

Date of Examination : 03-01-2026

Time : 3 Hrs.

Max. Marks : 30

INSTRUCTIONS TO CANDIDATES :

1. SECTION-A is COMPULSORY consisting of TEN questions carrying ONE mark each.
2. SECTION-B contains FIVE questions carrying $2^1/_2$ (Two and Half) marks each and students has to attempt any FOUR questions.
3. SECTION-C contains THREE questions carrying FIVE marks each and students has to attempt any TWO questions.

SECTION-A

1. **Write briefly:**

   a) Preventive maintenance

   b) Open circuit

   c) Fire pyramid

   d) Water sprinkler

   e) DC

   f) Smoke detectors

   g) Units of hardness of water.

   h) Ignition point

   i) B class fire

   j) Fire blanket

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SECTION-B

2. What is the role of maintenance department towards smooth operations of hotels?

3. Differentiate between preventive and breakdown maintenance.

4. **Draw the symbols for :**

   a) Open circuit

   b) Closed circuit

   c) Resistance

   d) Battery

   e) Switch

5. What precautions are to be taken while handling gaseous fuels?

6. Discuss the importance of Earthing.

SECTION-C

7. Draw and explain the organisation chart of hotel's maintenance department.

8. Write a detailed note on water distribution systems used in the hotels.

9. Classify fire and explain types of extinguishers used to extinguish each type.

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Total No. of Pages :02

Total No. of Questions : 09

BHMCT(Sem.–1)

FOOD SCIENCE & NUTRITION-I

Subject Code : BH-101

M.Code : 14501

Date of Examination:02-01-2026

Time : 3 Hrs.

Max. Marks : 30

INSTRUCTION TO CANDIDATES :

1. SECTION-A is COMPULSORY consisting of TEN questions carrying ONE mark each.
2. SECTION-B contains FIVE questions carrying $2^1/_2$ (Two and Half) marks each and students has to attempt any FOUR questions.
3. SECTION-C contains THREE questions carrying FIVE marks each and students have to attempt any TWO questions.

SECTION-A

1. **Write short notes on the following :**

   a) Fatty Acids

   b) Food Microbiology

   c) Gelation

   d) Incomplete protein

   e) Energy Unit

   f) Polysaccharides

   g) Retrogradation

   h) Flavour Reversion

   i) Water soluble vitamins

   j) BMR

SECTION-B

2. Define carbohydrates. What is Dextrinisation?

3. Discuss the importance of Food.

4. Explain foamability in proteins.

5. Explain the effect of heat on Fats and Oils.

6. What are the factors affecting energy requirements in a body?

SECTION-C

7. Discuss the health hazards related to overweight.

8. What are lipids? Discuss its dietary source and functions.

9. Explain the commercial uses of proteins in different food preparations.

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Total No. of Pages : 03

Total No. of Questions : 09

BHMCT (Sem.-3)

HOTEL ACCOUNTANCY

Subject Code : BH-213

M.Code : 14537

Date of Examination : 04-12-2025

Time : 3 Hrs.

Max. Marks : 30

INSTRUCTIONS TO CANDIDATES :

1. SECTION-A is COMPULSORY consisting of TEN questions carrying ONE mark each.
2. SECTION-B contains FIVE questions carrying TWO AND A HALF marks each and students have to attempt any FOUR questions.
3. SECTION-C contains THREE questions carrying FIVE marks each and students have to attempt any TWO questions.

SECTION-A

1. **Write short notes on :**

   a) Apportionment

   b) Depreciation

   c) Non-operating income

   d) Discount

   e) Vouchers.

   Fill in the blanks:

   f) _____ checks frauds and thefts.

   g) An instrument used for the food and beverage service control is _____.

   h) _____ audit is not compulsory audit for a hotel.

   i) A statutory auditor is required to submit his audit report to _____.

   j) _____ reserve can be utilized for paying dividend to shareholders.

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SECTION-B

2. Differentiate between Gross Profit and Net Profit.

3. What is cash control?

4. **Prepare an income statement of food and beverage department under uniform system of accounting from the information given below :**

	Amount		Amount
Food Sale	12,55,000	Kitchen fuel	1,32,000
Beverage Sales	3,25,000	Laundry	25,00
Food allowance	5,000	Music	65,000
Beverage allowance	3,000	Other expenses	5,300
Cost of sale –Food	4,80,000	Cleaning expenses	14,000
Cost of sale –Beverage	1,75,000	Employee benefits	25,000
Salaries	1,25,000		

5. **From the following information prepare a Balance Sheet under uniform system of accounting :**

Creditors	7,000	Bills Payable	4,000
Capital	25,000	Drawings	2,000
Net Profit	2,300	Cash	1,600
Bank	4,000	Bills Receivable	2,000
Debtors	1,500	Closing Stock	10,000
Furniture	1,500	Plant	5,700
Land	10,000		

6. Distinguish between gross profit method and net profit method.

SECTION-C

7. What do you understand by the term Auditing? How internal audit is different from statutory audit?

8. **Prepare an income statement according to departmental accounting from the following information :**

Sales	
Restaurant	5,00,000
Banquet	3,00,000
Bar	2,00,000
Cost of Sales	
Restaurant	1,50,000
Banquet	60,000
Bar	35,000
Wages and Salaries	
Restaurant	80,000

Banquet	25,000
Bar	10,000
Repairs and Maintenance	
Restaurant	20,000
Banquet	10,000
Bar	6,000
Gas and electricity	20,000
Rent	60,000
Depreciation	50,000
Office expenses	30,000
Postage	10,000
Advertising	20,000
Laundry	3,000

Unallocated expenses are to be apportioned based on following basis :

a) Gas and electricity 4 : 4 : 2

b) Rent and depreciation : 4 : 4 : 2

c) All other expenses in the ratio of sales.

9. **From the following trial balance prepare statement of income with schedule and balance sheet under uniform system of accounting :**

Particulars	Amount	Particulars	Amount
Cost of Sales : Food	2,50,000.00	Sale : Food	6,30,000.00
Beverages	68,000.00	Beverages	2,81,000.00
Salary & wages	2,4,5000.00	Sundary Creditors	1,45,000.00
Employees Benefits	40,000.00	Debentures	1,86,000.00
Direct operational expenses	45,000.00	Salary Payable	6,000.00
Music & Entertainment	2,000.00	Income tax Payable	8,000.00
Advertising & Marketing	20,000.00	Long term loan	20,000.00
Energy & Utility	28,000.00	Bills Payable	50,000.00
Administrative Expenses	29,000.00	Fixed Deposits	2,80,000.00
Repair & Maintenance	13,000.00	Capital	2,47,000.00
Interest	95,000.00	General Reserve	60,000.00
Income Tax	23,000.00		
Cash in hand	15,000.00		
Sundry Debtors	1,08,000.00		
Closing Stock	15,000.00		
Prepaid Salary	12,000.00		
Land	5,00,000.00		
Building	60,000.00		
Furniture & Equipment	2,50,000.00		
Cutlery & Crockery	95,000.00		
	19,13,000.00		**19,13,000.00**

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Total No. of Questions : 09

Total No. of Pages :02

BHMCT (Sem.–2)

FOOD SCIENCE AND NUTRITION-II

Subject Code :BH-102

M.Code :14516

Date of Examination : 09-12-2025

Time : 3 Hrs.

Max. Marks : 30

INSTRUCTIONS TO CANDIDATES :

1. SECTION-A is COMPULSORY consisting of TEN questions carrying ONE mark each.
2. SECTION-B contains FIVE questions carrying $2^1/_2$ (Two and Half) marks each and students has to attempt any FOUR questions.
3. SECTION-C contains THREE questions carrying FIVE marks each and students have to attempt any TWO questions.

SECTION-A

1. **Write short notes on:**

   a) Food processing

   b) Difference between acid and alkali.

   c) An example of water in oil emulsion.

   d) Explain the food flavour in red wine.

   e) Difference between enzymatic and non-enzymatic browning.

   f) Balanced diet

   g) Effect of acid on nutritive value of food.

   h) RDA

   i) How many calories are there in 7 grams of oil?

   j) Colloid

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SECTION-B

2. What are the objectives of food processing?

3. What do you understand by emulsifying agents? Write their role in food preparation.

4. What do you understand by enzymatic browning? Discuss as to how can it be prevented?

5. Critically evaluate any two mails served at a five-star hotel based on the principle of Neil planning.

6. Write a note on the need for introducing nutritionally balanced meals.

SECTION-C

7. Discuss any four new products which have been launched recently in the market on the basis of their nutritional evaluation.

8, Discuss anyfive methods of sensory evaluation of foods.

9. a) Explain the theory of emulsification.

   b) Explain the flavours in tea and coffee.

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Total No. of Pages : 02

Total No. of Questions : 09

BHMCT (Sem.–2)

HOTEL ENGINEERING-II

Subject Code : BH-118

M.Code : 14524

Date of Examination : 05-01-2026

Time : 3 Hrs.

Max. Marks : 30

INSTRUCTION TO CANDIDATES :

1. SECTION-A is COMPULSORY consisting of TEN questions carrying ONE mark each.
2. SECTION-B contains FIVE questions carrying $2^1/_2$ (Two and Half) marks each and students has to attempt any FOUR questions.
3. SECTION-C contains THREE questions carrying FIVE marks each and students have to attempt any TWO questions.

SECTION-A

1. **Answer briefly :**

   a) Vapour compressor

   b) Any two important points of care and maintenance of refrigerator.

   c) Humidity

   d) Significance of firefighting system.

   e) Difference between sullage and sewage.

   f) Name any two liquid waste materials.

   g) Explain any one method of disposal of solid waste.

   h) Difference between LCD and PowerPoint presentation.

   i) Give any two points of care and cleaning of laptops.

   j) Give any two disadvantages of contract maintenance.

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SECTION-B

2. Explain the system of refrigeration.

3. Write a note on thermal pollution.

4. Throw light on the replacement policy of items which deteriorate gradually.

5. How will you take care and clean the overhead projector and PowerPoint presentation units?

6. Explain the procedure of negotiating and finalizing tenders.

SECTION-C

7. Write a detailed note on methods of extinguishing fire.

8. What are the essential requirements of a contract? Explain the types of contracts.

9. a) Write any two methods of disposal of liquid waste.

   b) Write a note on various audiovisual aids used in the hotels.

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Roll No. | | | | | | | | | | |

Total No. of Pages :02

Total No. of Questions : 09

BHMCT (Sem.–2)

ACCOUNTS – II

Subject Code :BH-106

M.Code :14518

Date of Examination: 13-12-2025

Time : 3 Hrs.

Max. Marks : 30

INSTRUCTIONS TO CANDIDATES :

1. SECTION-A is COMPULSORY consisting of TEN questions carrying ONE mark each.
2. SECTION-B contains FIVE questions carrying $2^1/_2$ (Two and Half) marks each and students have to attempt any FOUR questions.
3. SECTION-C contains THREE questions carrying FIVE marks each and students have to attempt any TWO questions.

SECTION-A

1. **Answer briefly:**

a) Define Accounting.

b) What is revenue expenditure?

c) What are prepaid expenses?

d) Differentiate between wages and salaries.

e) What is the scope of accounting?

f) Differentiate between Bills receivable and Bills payable.

g) What is Depreciation?

h) What is BRS?

i) What is Capital?

j) What is Real account?

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SECTION-B

2. Pen down the format of Final Accounts with suitable examples.

3. What are Capital Expenditures and discuss its features?

4. Discuss the advantages & limitations of trial balance.

5. Pen down the format of Bank Reconciliation statement with dummy figures.

6. What is Cash book? Discuss the role and importance of cash book.

SECTION-C

7. What are final accounts? Differentiate between Trading, P& L Accounts and Balance sheet.

8. What is Bank Reconciliation Statement? Discuss the reasons for difference in pass book and cash book balances.

9. **From the following balances prepare the Trial Balance :**

Purchases	5,50,000	Discount	4,000
Opening Stock	3,20,000	Advertisement	5,000
Carriage inward	6,000	Salaries	55,000
Sales	6,60,000	Purchase Return	10,000
Carriage outward	8,000	Interest	4,000
Sales return	12,000	Bills Receivable	8,000
Prepaid insurance	5,000	General Expenses	5,000
Debtors	48,000	10% bank loan	80,000
Capital	4,00,000	Creditors	30,000
Wages	95,000	Furniture	20,000
Cash and Bank	25,000	Rent	20,000

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Total No. of Questions : 09

Total No. of Pages :02

BHMCT(Sem.–2)

FRONT OFFICE -II

Subject Code :BH-116

M.Code : 14523

Date of Examination : 22-12-2025

Time : 3 Hrs.

Max. Marks : 30

INSTRUCTIONS TO CANDIDATES :

1. SECTION-A is COMPULSORY consisting of TEN questions carrying ONE mark each.
2. SECTION-B contains FIVE questions carrying $2^1/_2$ (Two and Half) marks each and students has to attempt any FOUR questions.
3. SECTION-C contains THREE questions carrying FIVE marks each and students have to attempt any TWO questions.

SECTION-A

1. Answer the following :

a) Paging procedure

b) Move up and Move down

c) Up selling

d) Points to consider while handling scanty baggage guest.

e) Accounting cycle

f) Different modes of reservation.

g) Draw luggage tag.

h) Rack Rate

i) Translate into French-It is 8:00 AM.

j) Write days of the week in French

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SECTION-B

2. Draw a neat format of Shannon Slip.

3. Write a short note upon the various types of preregistration activities at front desk.

4. Discuss the various types of folio.

5. What are the various fundamentals of guest accounting?

6. Explain the various sources of the reservations in the hotel.

SECTION-C

7. Discuss in how many ways can aguest settle their account in a hotel?

8. Write down step by step procedure of handling registration of foreigner guest.

9. **Write short notes on :**

a) Visitor Tabular Ledger

b) Types of complaints and its handling.

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Total No. of Questions : 09

Total No. of Pages : 02

BHMCT (Sem.–3)

FOOD PRODUCTION THEORY–III

Subject Code : BH-203

M.Code : 14532

Date of Examination: 20-11-2025

Time : 3 Hrs.

Max. Marks : 30

INSTRUCTIONS TO CANDIDATES :

1. SECTION-A is COMPULSORY consisting of TEN questions carrying ONE mark each.
2. SECTION-B contains FIVE questions carrying $2^1/_2$ (Two and Half) marks each and students has to attempt any FOUR questions.
3. SECTION-C contains THREE questions carrying FIVE marks each and students have to attempt any TWO questions.

SECTION - A

1. **Write short notes on :**

   a) Combi-Oven

   b) Blast freezer

   c) Gravity Slicer

   d) Puhieriser

   e) Cyclicmenu

   f) Commissary

   g) FIFO

   h) Bin Card

   i) EOQ

   j) Aisle space

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SECTION-B

2. Describe the factors to be considered while planning Outdoor Parties.

3. In terms of food preparation, what are the essential tools required for efficient mass feeding?

4. Whatis an Indent? What are the principles of indenting for volume feeding?

5. What are purchasing specifications and why are they important?

6. Plan and justify three course for a pregnant lady.

SECTION-C

7. Discuss the role of modern equipment in the scope, development and growth of outdoor Catering.

8. List and explain the various methods of Purchasing.

9. Discuss the salient features of Airline Catering.

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Total No. of Questions : 09

Total No. of Pages : 02

BHMCT(Sem.–3)

FOOD & BEVERAGE SERVICE-III

Subject Code : BH-205

M.Code :14533

Date of Examination: 24-11-2025

Time : 3 Hrs.

Max. Marks : 30

INSTRUCTIONS TO CANDIDATES :

1. SECTION-A is COMPULSORY consisting of TEN questions carrying ONE mark each.
2. SECTION-B contains FIVE questions carrying TWO AND A HALF marks each and students have to attempt any FOUR questions.
3. SECTION-C contains THREE questions carrying FIVE marks each and students have to attempt any TWO questions.

SECTION-A

1. **Write short notes on :**

   a) Zinfandel

   b) Blanc de Noir

   c) Fermentation

   d) Racking

   e) Lombardy

   f) Degorgement

   g) Cellar

   h) Estufas

   i) Vinification

   j) Fortification

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SECTION - B

2. Discuss the manufacturing process of red wine with the help of a flowchart.

3. Explain different styles of port.

4. How should wines be stored properly?

5. Write five brand names of Indian red wines.

6. Write a short note on wines regions of Italy.

SECTION - C

7. Plan a 4 course continental menu. Suggest suitable wine accompaniment for each course.

8. Write a detailed note on food and wine harmony.

9. Neatly draw the classification chart of alcoholic beverage.

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Total No. of Questions : 09

Total No. of Pages : 02

BHMCT (Sem.–3)

FRONT OFFICE OPERATION-III

Subject Code : BH-207

M.Code : 14534

Date of Examination:27-11-2025

Time : 3 Hrs.

Max. Marks : 30

INSTRUCTIONS TO CANDIDATES :

1. SECTION-A is COMPULSORY consisting of TEN questions carrying ONE mark each.
2. SECTION-B contains FIVE questions carrying $2^1/_2$ (Two and Half) marks each and students have to attempt any FOUR questions.
3. SECTION-C contains THREE questions carrying FIVE marks each and students have to attempt any TWO questions.

SECTION-A

1. **Write briefly :**

   a) Non guest account

   b) Late Charge

   c) Cash Control

   d) APC

   e) PMS

   f) Skipper

   g) Allowance voucher

   h) IDS

   i) Fidelio

   j) Paid out

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SECTION-B

2. What is Guest account?

3. What is semi automated accounting system?

4. Discuss the checkout procedure of guest departure from the hotel.

5. What is Bill settlement?

6. What is transfer of guest accounts? Which voucher is used for the same?

SECTION-C

7. What are the functions of front office accounting system?

8. What is travel agent voucher? How a guest bill upon departure is settled via using travel agent voucher?

9. Discuss the features of Fidelio PMS used in front office operations.

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Total No. of Questions: 09

Total No. of Pages : 02

BHMCT (Sem.–3)

ACCOMMODATION OPERATION-I

Subject Code : BH-209

M.Code : 14535

Date of Examination : 29-11-2025

Time : 3 Hrs.

Max. Marks : 30

INSTRUCTIONS TO CANDIDATES :

1. SECTION-A is COMPULSORY consisting of TEN questions carrying ONE mark each.
2. SECTION-B contains FIVE questions carrying $2^1/_2$ (Two and Half) marks each and students has to attempt any FOUR questions.
3. SECTION-C contains THREE questions carrying FIVE marks each and students have to attempt any TWO questions.

SECTION - A

1. **Describe in brief :**

   a) Stocktaking

   b) Made to measure uniform.

   c) Weaving

   d) Huckaback Towel

   e) Heat Patching machine

   f) Alteration

   g) Linen Stock book

   h) Thread Count

   i) Difference between Repair & Alteration.

   j) Linen Hire

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SECTION - B

2. Explain the recycling of discard with appropriate format.
3. Explain the process of Stocktaking of linen with help of flow chart.
4. Explain the advantages and disadvantages of Linen Hire.
5. Explain the general selection criteria of linen with examples.
6. Explain how location of Hotel and Hotel Type influence the uniform design?

SECTION - C

7. Explain with examples how linen par is calculated?
8. Design the uniform for a Japanese speciality restaurant hostess giving details of colour combination, fabric type, accessories and footwear.
9. Discuss the various types of activities carried out in the sewing room.

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Total No. of Pages :02

Total No. of Questions : 09

BHMCT(Sem.–3)

FOOD AND BEVERAGE CONTROL

Subject Code :BH-211

M.Code :14536

Date of Examination:02-12-2025

Time : 3 Hrs. **Max. Marks : 30**

INSTRUCTIONS TO CANDIDATES :

1. SECTION-A is COMPULSORY consisting of TEN questions carrying ONE mark each.
2. SECTION-B contains FIVE questions carrying $2^1/_2$ (Two and Half) marks each and students has to attempt any FOUR questions.
3. SECTION-C contains THREE questions carrying FIVE marks each and students have to attempt any TWO questions.

SECTION-A

1. **Write short notes on :**

   a) Purchase Specifications

   b) Contractual Purchasing

   c) Standard Yield

   d) Open Market Purchasing

   e) Blind Receiving

   f) Physical Inventory

   g) Perpetual Inventory

   h) Meat Tags

   i) Standard Recipe

   j) Staff meal costing

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SECTION-B

2. Why is it important to keep Store area clean?

3. Write the Job Description of a Purchase Manager.

4. What are the aims of Storing control?

5. Explain E.O.Q. with the help of a diagram.

6. Draw & explain Cashier Sales Summary Sheet.

SECTION-C

7. Explain the various levels of Stock with examples..

8. Explain the concepts of Cost & Profit with the help of an example.

9. Describe the various bill settling methods of a room guest in a hotel.

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Total No. of Questions : 09

Total No. of Pages : 02

BHMCT(Sem.–3)

FOOD SAFETY & CONTROL

Subject Code :BH-215

M.Code : 14538

Date of Examination:06-12-2025

Time : 3 Hrs.

Max. Marks :30

INSTRUCTIONS TO CANDIDATES :

1. SECTION-A is COMPULSORY consisting of TEN questions carrying ONE mark each.
2. SECTION-B contains FIVE questions carrying $2^1/_2$ (Two and Half) marks each and students have to attempt any FOUR questions.
3. SECTION-C contains THREE questions carrying FIVE marks each and students have to attempt any TWO questions.

SECTION-A

1. **Write briefly:**

   a) Smoking

   b) Aroma

   c) Vinegar

   d) Aerobes

   e) Biological hazard

   f) Parasites

   g) Chilling

   h) Enzyme

   i) Pesticide

   j) *Saccharomyces cerevisiae*

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SECTION-B

2. What are the common food borne micro-organisms?

3. Explain growth curve of bacteria with the help of a diagram.

4. Enlistthe basicprinciples offood preservation.

5. What are the different sources of food contamination?

6. **Write short note on any ONE of the following:**

   a) E-coli

   b) LTLT

   c) HTLT

SECTION - C

7. Discuss the various methods of food preservation in detail.

8. Enlist any two food borne diseases and also its preventive measures.

9. Classify the factors affecting growth of micro-organisms in food based on intrinsic and extrinsic parameters.

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Total No. of Questions : 09

Total No. of Pages :02

BHMCT(Sem.–4)

FOOD AND BEVERAGE PRODUCTION- IV

Subject Code :BH-202

M.Code : 14544

Date of Examination: 19-11-2025

Time : 3 Hrs.

Max. Marks : 30

INSTRUCTIONS TO CANDIDATES :

1. SECTION-A is COMPULSORY consisting of TEN questions carrying ONE mark each.
2. SECTION-B contains FIVE questions carrying $2^1/_2$ (Two and Half) marks each and students has to attempt any FOUR questions.
3. SECTION-C contains THREE questions carrying FIVE marks each and students have to attempt any TWO questions.

SECTION-A

1. **Write short notes on :**

   a) Royal Icing

   b) Invert sugar

   c) Rolled fondant

   d) Panch phoron

   e) Dhungar

   f) Food preservation

   g) Two signature dishes of Chettinad cuisine.

   h) Malida

   i) Pathiri

   j) Accompaniment of Mulligatawny soup.

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SECTION-B

2. Write a short note on Indian Heritage cuisine.
3. Write a short note on Bohri cuisine.
4. Write a short note on Method of making gum paste.
5. Write a short note on Principles of rechauffe.
6. Explain the usage of pastry cream in confectionary.

SECTION-C

7. Illustrate and explain the factors responsible for the change of food habits in our country.
8. Discuss elaborately the different kinds of sugar work.
9. Explain Indian breads. List two breads, each from North, South, East and Western part of our country.

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Roll No. | | | | | | | | | | |

Total No. of Pages :02

Total No. of Questions : 09

BHMCT(Sem.–4)

FOOD & BEVERAGE SERVICE-IV

Subject Code :BH-204

M.Code :14545

Date of Examination:21-11-2025

Time : 3 Hrs.

Max. Marks :30

INSTRUCTIONS TO CANDIDATES :

1. SECTION-A is COMPULSORY consisting of TEN questions carrying ONE mark each.
2. SECTION-B contains FIVE questions carrying $2^1/_2$ (Two and Half) marks each and students has to attempt any FOUR questions.
3. SECTION-C contains THREE questions carrying FIVE marks each and students have to attempt any TWO questions.

SECTION-A

1. Answer briefly :

a) What is distillation?

b) Define the term 'maturation' in the context of spirits production.

c) List two types of gin.

d) What is the role of an aperitif in a meal?

e) What does the term 'proof spirit' mean?

f) Describe the main ingredients used in vodka production.

g) What is the process of fermentation in alcohol production?

h) Mention two different methods of serving cocktails.

i) What is the significance of garnishing in cocktails?

j) Define liqueur and provide two examples.

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SECTION-B

2. Explain the production process of tequila.

3. Discuss the various types of aperitifs and their characteristics.

4. Explain Pot still method in detail.

5. Explain the process of serving coffee to the guest in afive-star hotel.

6. What is Solera System? Explain.

SECTION-C

7. Discuss in detail the production process of gin.

8. Explain the different methods of preparing a cocktail. Give the different types of glassware, cutlery, crockery and garnishes used in each type of cocktail

9. What do you understand by the term Proof? What is its significance in beverage industry?

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Roll No. | | | | | | | | | | | | | Total No. of Pages :02

Total No. of Questions : 09

BHMCT (Sem.–4)

FRONT OFFICE-IV

Subject Code : BH-208

M.Code : 14547

Date of Examination : 28-11-2025

Time : 3 Hrs. Max. Marks : 30

INSTRUCTION TO CANDIDATES :

1. SECTION-A is COMPULSORY consisting of TEN questions carrying ONE mark each.
2. SECTION-B contains FIVE questions carrying $2^1/_2$ (Two and Half) marks each and students has to attempt any FOUR questions.
3. SECTION-C contains THREE questions carrying FIVE marks each and students have to attempt any TWO questions.

SECTION-A

1. **Answer the following :**

   a) Expected Arrival List.

   b) Paging

   c) Duties of Concierge

   d) Arrival Errand Card

   e) Room Rack

   f) C-Form

   g) Translate into French: *I want to book a room.*

   h) Differentiate between Card Key and Key Card.

   i) ECO

   j) BTC

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SECTION-B

2. What are the various modes of settlement of bill? Discuss.
3. Write the attributes required for a good telephone operator.
4. Discuss at least 5 types of discounted rates available in the hotel.
5. Write the duties and responsibilities of a night auditor.
6. Front Office is a nerve centre of the hotel. Justify.

SECTION-C

7. Write step by step procedure of handling emergency situation in case of death at hotel room.
8. **Explain the procedure of :**

   a) Key control Procedure.

   b) Accepting Travellers Cheque.

9. **Translate into French :**

   a) Good Morning Mr. Smith.

   b) Can I help you?

   c) My name is Rumy Singh.

   d) Do you have a reservation?

   e) I want to see Taj Mahal.

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Total No. of Questions : 09

Total No. of Pages :02

BHMCT (Sem.–4)

ACCOMMODATION OPERATION-II

Subject Code :BH-206

M.Code :14546

Date of Examination:26-11-2025

Time : 3 Hrs.

Max. Marks : 30

INSTRUCTIONS TO CANDIDATES :

1. **SECTION-A is COMPULSORY consisting of TEN questions carrying ONE mark each.**
2. **SECTION-B contains FIVE questions carrying $2^1/_2$ (Two and Half) marks each and students have to attempt any FOUR questions.**
3. **SECTION-C contains THREE questions carrying FIVE marks each and students have to attempt any TWO questions.**

SECTION-A

1. **Describe in brief:**

   a. Security measures (Accommodation)

   b. Procedure to handle key thefts.

   c. Choosing floorings

   d. Sub floors

   e. Selection points (Carpets)

   f. Size of carpet

   g. Types of wall coverings.

   h. Pelmet

   i. Commercial laundry

   j. Stain removal

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SECTION - B

2. Explain the different types of keys used in the H.K. department.

3. Discuss the classification of floor finishes based on their characteristics.

4. What are the advantages and disadvantages of using carpets in hotels?

5. Discuss the 'Principles of design as applied to flower arrangement'.

6. Explain the stages in the wash cycle during industrial laundering.

SECTION - C

7. Elaborate on the various 'Security' aspects in Accommodation Operations, including measures adopted by different hotels and handling lost property.

8. Describe 'Flower arrangement in Hotels', including the equipment and material required, conditioning of plant material and various styles of flower arrangements.

9. Explain the comprehensive 'Laundry' process, including the flow process of industrial laundering (OPL), laundry equipment and machines, layout, agents and dry cleaning.

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Roll No.

Total No. of Pages : 02

Total No. of Questions : 09

BHMCT (Sem.–4)

PRINCIPLES OF MANAGEMENT

Subject Code : BH-210

M.Code : 14548

Date of Examination : 01-12-2025

Time : 3 Hrs.

Max. Marks : 30

INSTRUCTION TO CANDIDATES :

1. SECTION-A is COMPULSORY consisting of TEN questions carrying ONE mark each.
2. SECTION-B contains FIVE questions carrying $2^1/_2$ (Two and Half) marks each and students have to attempt any FOUR questions.
3. SECTION-C contains THREE questions carrying FIVE marks each and students have to attempt any TWO questions.

SECTION-A

1. Write briefly :

a) What is Management?

b) What is Decision making?

c) What is MBO?

d) What is Operational management?

e) What is role of a Manager?

f) What is Delegation of Authority?

g) What is span of mangement?

h) Differentiate between centralization and decentralization.

i) What is unity of command?

j) What is Co-ordination?

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SECTION-B

2. Pen down the various functions of management.

3. Discuss the various forms of organization structure.

4. Differentiate between direct control and preventing control.

5. Pen down the flow of communication.

6. Discuss the process of decision making.

SECTION-C

7. What is controlling? Discuss the various techniques of Controlling.

8. Discuss the different types of plans and planning process.

9. Discuss the evolution of management thought.

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Roll No. | | | | | | | | | | | | |

Total No. of Pages : 02

Total No. of Questions : 09

BHMCT (Sem.–4)

TOURISM MANAGEMENT

Subject Code : BH-214

M.Code : 14550

Date of Examination : 05-12-2025

Time : 3 Hrs.

Max. Marks : 30

INSTRUCTIONS TO CANDIDATES :

1. SECTION-A is COMPULSORY consisting of TEN questions carrying ONE mark each.
2. SECTION-B contains FIVE questions carrying $2^1/_2$ (Two and Half) marks each and students has to attempt any FOUR questions.
3. SECTION-C contains THREE questions carrying FIVE marks each and students have to attempt any TWO questions.

SECTION-A

1. **Answer briefly :**

   a) Define Tourism.

   b) What is Domestic Tourism?

   c) What is DOT?

   d) What is Grand Tour?

   e) What is International Tourism?

   f) What is Tourism Activity?

   g) What is carrying capacity?

   h) What is meant by tourism intermediaries?

   i) What are characteristics of purchase of tourist services?

   j) What is WTO?

SECTION-B

2. Pen down the various motivators due to which people wish to travel.

3. Discuss the popular *vs.* scientific concepts of tourism.

4. Discuss the various topologies of tourism.

5. Pen down major changes and developments in tourism.

6. Discuss the various sectors of tourism industry.

SECTION-C

7. Discuss the various factors stimulating the growth of tourism.

8. Discuss the characteristics of purchase and consumption of tourism services.

9. Discuss the historical overview of tourism by highlighting the travel & tourism in 19th century and after independence.

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Total No. of Questions : 09

Total No. of Pages :02

BHMCT (Sem.–4)

HYGIENE & SANITATION

Subject Code :BH-216

M.Code :14551

Date of Examination : 10-12-2025

Time : 3 Hrs.

Max. Marks : 30

INSTRUCTIONS TO CANDIDATES :

1. SECTION-A is COMPULSORY consisting of TEN questions carrying ONE mark each.
2. SECTION-B contains FIVE questions carrying $2^1/_2$ (Two and Half) marks each and students has to attempt any FOUR questions.
3. SECTION-C contains THREE questions carrying FIVE marks each and students have to attempt any TWO questions.

SECTION-A

1. **Answer briefly :**

   a) What is Food poisoning?

   b) What is high risk food?

   c) What are Abrasives?

   d) What is meantby temperature control?

   e) What is sanitization?

   f) What are disinfectants?

   g) What is meant by contamination?

   h) What are Moulds?

   i) What are the various bacteria commonly found in kitchens?

   j) Pen down the hand washing techniques.

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SECTION-B

2. What is the place of hygiene in the catering industry?

3. Discuss the various ways of temperature control.

4. Pen down the types of food poisoning in food and water.

5. Discuss the types of designs of premises and equipment in the kitchen.

6. Discuss the various ways of storage of food to keep it safe.

SECTION-C

7. Discuss the various types of cleaning agents and its roles and importance.

8. Discuss the role, importance and type of personal hygiene for staff members in the food production areas and those coming in contact with the guests.

9. What is food sanitation? Discuss the various ways of hygienic food handling and preventing contamination.

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Total No. of Questions : 09

Total No. of Pages :02

BHMCT (Sem.–5,6)

FRONT OFFICE OPERATIONS-V

Subject Code :BH-306

M.Code :14564

Date of Examination : 13-12-2025

Time : 3 Hrs.

Max. Marks :30

INSTRUCTIONS TO CANDIDATES :

1. SECTION-A is COMPULSORY consisting of TEN questions carrying ONE mark each.
2. SECTION-B contains FIVE questions carrying TWO AND A HALF marks each and students has to attempt any FOUR questions.
3. SECTION-C contains THREE questions carrying FIVE marks each and students have to attempt any TWO questions.

SECTION-A

1. **Write short notes on:**

   a. Capacity Management (Yield)

   b. Duration control (Yield)

   c. Yield Management Team

   d. Telephone Communication (Importance)

   e. Good telephone techniques

   f. Communication Skills (General)

   g. Handling Guest Problems (Definition)

   h. Front office operations (Evolution)

   i. % age of single occupancy foreign

   j. Total Occupancy %

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SECTION - B

2. Discuss *'Forecasting Room Availability'* in front office planning.

3. Discuss the role and functions of the 'Yield Management Team' in a hotel.

4. What is the *'Importance of Effective communication in hotel industry'* at the Front Office?

5. Describe the *'General duties & wake-up calls'* handled by the telephone department.

6. Explain the Courses of action to take when handling guest problems.

SECTION - C

7. Elaborate on the Concept & importance of Yield Management, explaining how it optimizes revenue generation in the room division.

8. Discuss the critical aspects of Telephone communication in a hotel, covering the qualities of a good telephone operator, effective communication techniques and the overall communication skills required.

9. Explain Dealing with Guest Problems, detailing the necessary skills, handling procedures and effective courses of action to resolve issues, ensuring guest satisfaction.

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Total No. of Pages :02

Total No. of Questions : 09

BHMCT(Sem.–5,6)

FOOD & BEVERAGE PRODUCTION–V

Subject Code :BH-302

M.Code : 14562

Date of Examination : 09-12-2025

Time : 3 Hrs.

Max. Marks : 30

INSTRUCTIONS TO CANDIDATES :

1. SECTION-A is COMPULSORY consisting of TEN questions carrying ONE marks each.
2. SECTION-B contains FIVE questions carrying TWO & HALF marks each and students have to attempt any FOUR questions.
3. SECTION-C contains THREE questions carrying FIVE marks each and students have to attempt any TWO questions.

SECTION-A

1. **Writebriefly:**

   a. Pate de foie gras

   b. Types of Truffle

   c. Choid froid

   d. Aspic

   e. Terrine

   f. Brining

   g. Ballotine

   h. List 5 famous sausages around the world.

   i. Differentiate between hot smoking and cold smoking.

   j. Conching

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SECTION - B

2. What is the importance of tempering of chocolate?

3. Write down the duties and responsibilities of a Larder Chef.

4. Discuss about the various types of cold sandwiches.

5. Write ten types of equipment found in larder.

6. Which are the various types of forcemeats its preparation and uses?

SECTION - C

7. Draw a neat layout of a Larder Kitchen of a five star deluxe hotel labeling the location of all sections and equipments.

8. What do you understand by "Icing"? Explain types of icings and how they are made?

9. **Write short notes upon:**

   a. Essentials and Importance of Larder control

   b. Yield Testing.

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Total No. of Questions : 09

Total No. of Pages : 02

BHMCT (Sem.–5,6)

MANAGERIAL ECONOMICS

Subject Code : BH-312

M.Code : 14567

Date of Examination : 20-12-2025

Time : 3 Hrs.

Max. Marks : 30

INSTRUCTION TO CANDIDATES :

1. SECTION-A is COMPULSORY consisting of TEN questions carrying ONE mark each.
2. SECTION-B contains FIVE questions carrying $2^1/_2$ (Two and Half) marks each and students has to attempt any FOUR questions.
3. SECTION-C contains THREE questions carrying FIVE marks each and students have to attempt any TWO questions.

SECTION - A

1. **Write short notes on :**

   a. Managerial Economics

   b. Average cost

   c. NABARD

   d. Sales Promotion

   e. Total product

   f. Perfect competition

   g. Price

   h. Central Bank

   i. Normal goods.

   j. Personal selling

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SECTION - B

2. Discuss different methods of demand forecasting.

3. What are the various types of commercial banks?

4. Discuss the role and responsibility of an economist.

5. What is the difference between demand and want? What are the various determinants of demand?

6. How advertisement helps in increasing the demand of the product?

SECTION - C

7. Discuss the nature and scope of Managerial Economics in detail.

8. Discuss the price and output decision under perfect competition.

9. Discuss the various types of short run costs.

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Total No. of Pages : 02

Total No. of Questions : 09

BHMCT (Sem.–6)

BUSINESS POLICY & ENVIRONMENT

Subject Code :BH-308

M.Code :14565

Date of Examination:16-12-2025

Time : 3 Hrs.

Max. Marks :30

INSTRUCTION TO CANDIDATES :

1. SECTION-A is COMPULSORY consisting of TEN questions carrying ONE mark each.
2. SECTION-B contains FIVE questions carrying $2^1/_2$ (Two and Half) marks each and students has to attempt any FOUR questions.
3. SECTION-C contains THREE questions carrying FIVE marks each and students has to attempt any TWO questions.

SECTION- A

1. **Write short notes:**

   a) Delphi Technique

   b) Environmental Forecasting

   c) Key Performance Indicators

   d) Sick Industrial companies

   e) Insolvency

   f) Mission Statement

   g) PESTEL Analysis

   h) Corporate Analysis

   i) Indian EXIM Policy

   j) Privatization *vs.*Nationlaization

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SECTION-B

2. How does cultural environment affect business policies?

3. What is the difference between business policy and business strategy?

4. List some non-structural issues that may pose barriers to strategy implementation.

5. What does SEBI stand for and what is its role in the Indian financial market?

6. What is the role of government regulations in overseeing business corporations?

SECTION-C

7. What is environmental analysis? List any two techniques used for environmental forecasting and describe how they are applied?

8. Choose a well-known company and perform a SWOT analysis. Identify its strengths, weaknesses, opportunities and threats based on your analysis.

9. Do you believe privatization is beneficial for economies? Why or why not? Also, discuss the privatization process.

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Total No. of Questions : 09

BHMCT (Sem.–6)

FOOD AND BEVERAGE SERVICE-V

Subject Code : BH-304

M.Code : 14563

Date of Examination : 11-12-2025

Time : 3 Hrs. Max. Marks : 30

INSTRUCTION TO CANDIDATES :

1. SECTION-A is COMPULSORY consisting of TEN questions carrying ONE mark each.
2. SECTION-B contains FIVE questions carrying $2^1/_2$ (Two and Half) marks each and students has to attempt ANY FOUR questions.
3. SECTION-C contains THREE questions carrying FIVE marks each and students have to attempt ANY TWO questions.

SECTION - A

1. **Write short notes on :**

   a) Flambé Dishes

   b) Liquor License

   c) Customer relation

   d) Situation handling

   e) Airline catering service

   f) Bar Equipment

   g) Discipline in bar

   h) Carving

   i) Quality management in bar.

   j) Display of bar.

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SECTION - B

2. Distinguish between airline catering service and hospital tray service.

3. Explain in brief the process of carving and joining in F&B Service.

4. Write a note on bar display and discipline in bar.

5. How will you manage the customer relations with the repeated guests to increase sales in. the bar.

6. Mention the different equipment's required in the bar to ensure smooth operations.

SECTION - C

7. Name and explain the different liquor licenses required for running a bar .

8. Throw light on the Gueridon service used in F&B Service.

9. How will you handle an angry drunk guest in the bar?

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Total No. of Questions : 09

BHMCT (Sem.–6)

HOTEL LAWS

Subject Code :BH-310

M.Code :14566

Date of Examination : 18-12-2025

Time : 3 Hrs. Max. Marks : 30

INSTRUCTION TO CANDIDATES :

1. SECTION-A is COMPULSORY consisting of TEN questions carrying ONE mark each.
2. SECTION-B contains FIVE questions carrying $2^1/_2$ (Two and Half) marks each and students have to attempt ANY FOUR questions.
3. SECTION-C contains THREE questions carrying FIVE marks each and students have to attempt ANY TWO questions.

SECTION-A

1. **Write short notes on:**

   a) GST

   b) Shops and Establishment act.

   c) Essential commodities

   d) Central food laboratory

   e) FSSAI

   f) Food adulteration

   g) Trade dispute

   h) Rights of person with disabilities act.

   i) Excise act

   j) Paying guest

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SECTION-B

2. What provisions are there in place for ease of persons with disabilities in Indian Hotels?

3. What are the main features of essential commodities act?

4. Explain contract of Insurance.

5. Discuss in brief about Traveller's cheque.

6. Elaborate the role of central committee of food standards.

SECTION-C

7. What are the regulations regarding food safety and hygiene in India?

8. Explain the salient features of industrial dispute act 1947.

9. What are the powers of a food inspector?

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Total No. of Questions : 09

BHMCT (Sem.–7)

HUMAN RESOURCE AND MANAGEMENT

Subject Code :BH-409

M.Code :14578

Date of Examination:18-11-2025

Time : 3 Hrs. Max. Marks : 30

INSTRUCTIONS TO CANDIDATES :

1. SECTION-A is COMPULSORY consisting of TEN questions carrying ONE mark each.
2. SECTION-B contains FIVE questions carrying $2^1/_2$ (Two and Half) marks each and students has to attempt any FOUR questions.
3. SECTION-C contains THREE questions carrying FIVE marks each and students have to attempt any TWO questions.

SECTION-A

1. **Write short notes on:**

   a) Promotion

   b) Reward Policy

   c) Job analysis

   d) Job design

   e) Principles of learning

   f) Incentives

   g) Manpower planning

   h) Transfer

   i) Vestibuletraining

   j) Employee Referral

SECTION-B

2. Differentiate between Job description and Job specification.
3. Write a brief note on career development programs.
4. Describe the process for salary administration.
5. Discuss the features of Performance appraisal.
6. Discuss in details HRM record system.

SECTION-C

7. Define Human Resource Management, what are its features?
8. What are the objectives of training? Discuss the need for training in Hotel Industry.
9. Describe the significance of career development programmes.

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Total No. of Questions : 09

BHMCT (Sem.–7)

FACILITY PLANNING

Subject Code : BH-411

M.Code : 14579

Date of Examination:20-11-2025

Time : 3 Hrs. **Max. Marks : 30**

INSTRUCTION TO CANDIDATES :

1. **SECTION-A is COMPULSORY consisting of TEN questions carrying ONE mark each.**
2. **SECTION-B contains FIVE questions carrying $2^1/_2$ (Two and Half) marks each and students has to attempt any FOUR questions.**
3. **SECTION-C contains THREE questions carrying FIVE marks each and students have to attempt any TWO questions.**

SECTION-A

1. **Write short notes on:**

   a) Local Area Evaluation

   b) Atrium

   c) Carpet Area

   d) Plinth Area

   e) Accessible Room

   f) 3 Star Hotel

   g) Rack Rate

   h) SWG

   i) Function Space

   j) RCC

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SECTION - B

2. Explain the Thumb Rules of Hotel Design.
3. What factors should be considered while designing a Hotel Kitchen?
4. ExplainFlow Process with the help of an example.
5. Enlist and explain the factors to be considered while fixing room tariff?
6. Mention the features and facilities of a 5 Star Hotel.

SECTION - C

7. Mention the various licenses required for starting and running of hotel and catering services.
8. What are the different methods for computing room tariff of the hotel?
9. Explain in detail the design considerations while planning a hotel.

NOTE : Disclosure of Identity by writing Mobile No. or Making of passing request on any page of Answer Sheet will lead to UMC against the Student.

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Total No. of Questions : 09

BHMCT(Sem.–7)

SECURITY, SAFETY & FIRST AID

Subject Code : BH-415

M.Code :14581

Date of Examination:27-11-2025

Time : 3 Hrs. Max. Marks : 30

INSTRUCTIONS TO CANDIDATES :

1. SECTION-A is COMPULSORY consisting of TEN questions carrying ONE mark each.
2. SECTION-B contains FIVE questions carrying $2^1/_2$ (Two and Half) marks each and students have to attempt ANY FOUR questions.
3. SECTION-C contains THREE questions carrying FIVE marks each and students have to attempt ANY TWO questions.

SECTION-A

1. **Write short notes on :**

   a) Attitudinal Complaint

   b) Security

   c) Sand Bucket

   d) B-Type Fire

   e) Time office

   f) Drowning

   g) Sprain

   h) Master Key

   i) Sensor

   j) CPR

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SECTION-B

2. Explain various types of bandages and their importance.
3. Write procedure for handling keys in hotel.
4. Draw the format for Visitor Entry Pass in a hotel.
5. How will you handle a drunken guest in the lobby area of hotel?
6. Enlist various criteria for evaluating the security standard in front of the house area.

SECTION-C

7. Classify various types of fire alarming equipments used in hotels.
8. Explain in detail about the Skeleton system.
9. Discuss about lost and found procedure used in housekeeping department along with the format of it.

NOTE : Disclosure of Identity by writing Mobile No. or Making of passing request on any page of Answer Sheet will lead to UMC against the Student.

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Total No. of Questions : 09

Total No. of Pages :02

BHMCT(Sem.–7)

ORGANIZATION& CONSUMER BEHAVIOUR

Subject Code :BH-419

M.Code :14583

Date of Examination:02-12-2025

Time : 3 Hrs.

Max. Marks : 30

INSTRUCTIONS TO CANDIDATES :

1. SECTION-A is COMPULSORY consisting of TEN questions carrying ONE mark each.
2. SECTION-B contains FIVE questions carrying $2^1/_2$ (Two and Half) marks each and students has to attempt any FOUR questions.
3. SECTION-C contains THREE questions carrying FIVE marks each and students have to attempt any TWO questions.

SECTION-A

1. **Write short notes on:**

   a) What is organization behavior?

   b) What is perception?

   c) Define the term 'Personality'.

   d) What do you understand by motivation?

   e) What is eustress?

   f) What is brain storming?

   g) What is autocratic type of leadership?

   h) What is organization climate?

   i) What is democratic type of leadership?

   j) What is economic model of man?

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SECTION - B

2. What type of management skills are needed in a manager?
3. What is leaving theory?
4. What are the various types of groups?
5. What are the various reasons behind stress?
6. What are the different types of leadership styles?

SECTION - C

7. What are the various group decision making techniques?
8. Discuss the various motivation theories.
9. What is the importance of communication in the organization and what are the barriers in effective communication?

NOTE : Disclosure of Identity by writing Mobile No. or Making of passing request on any page of Answer Sheet will lead to UMC against the Student.

Roll No. _____ Total No. of Pages : 02

Total No. of Questions : 09

BHMCT (Sem.–7)

RESORT MANAGEMENT

Subject Code : BH-417

M.Code : 14582

Date of Examination:29-11-2025

Time : 3 Hrs. Max. Marks : 30

INSTRUCTIONS TO CANDIDATES :

1. SECTION-A is COMPULSORY consisting of TEN questions carrying ONE mark each.
2. SECTION-B contains FIVE questions carrying $2^1/_2$ (Two and Half) marks each and students have to attempt any FOUR questions.
3. SECTION-C contains THREE questions carrying FIVE marks each and students have to attempt any TWO questions.

SECTION-A

1. **Write short notes on:**

   a) Market segmentation

   b) MLOS

   c) Competition analysis

   d) Capital requirement

   e) Forecasting

   f) Target business

   g) Time share

   h) Community resources

   i) Vacation ownership

   j) Floating week

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SECTION-B

2. What are the investment considerations in resort business?
3. What are the family oriented services?
4. Discuss the socio-economic factors that lead to the growth of leisure market.
5. What is resort financing?
6. What are the pros & cons of vacation ownership?

SECTION-C

7. Discuss the various types of resort ownership.
8. Discuss the basic elements of resort complex.
9. Discuss the future of resort business.

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Roll No. | | | | | | | | | | | | Total No. of Pages : 02

Total No. of Questions : 09

BHMCT (Sem.–7)

FRONT OFFICE OPERATIONS–VI

Subject Code : BH-405

M.Code : 14576

Date of Examination : 06-12-2025

Time : 3 Hrs. Max. Marks : 30

INSTRUCTIONS TO CANDIDATES :

1. SECTION-A is COMPULSORY consisting of TEN questions carrying ONE mark each.
2. SECTION-B contains FIVE questions carrying $2^1/_2$ (Two and Half) marks each and students have to attempt any FOUR questions.
3. SECTION-C contains THREE questions carrying FIVE marks each and students have to attempt any TWO questions.

SECTION-A

1. **Write short notes on:**

   a) Guest history card

   b) Night room report

   c) Cash receipt voucher

   d) Cash sheets

   e) Guest folio

   f) Late check out

   g) House limit

   h) Guest allowance

   i) Draw luggage tag

   j) Tariff card

SECTION-B

2. Define night auditing.

3. Differentiate between rack rate and corporate rate.

4. Draw the format of guest lobby sheet.

5. Write various important factors needed to be kept in mind for effective cash control.

6. Draw the format of a guest folio.

SECTION-C

7. *'Updating the front office records after guest departure is very important'.* Comment.

8. As a front office associate, what steps would you follow in case of fire in the lobby?

9. What are the various sources of reservation? Discuss the reservation process in case of guest with confirmed room booking.

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Roll No. | | |

Roll No. | | | | | | | | | | |

Total No. of Questions : 09

Total No. of Pages : 02

BHMCT (Sem.–7)

FOOD & BEVERAGE SERVICE–VI

Subject Code :BH-407

M.Code :14577

Date of Examination : 12-12-2025

Time : 3 Hrs.

Max. Marks : 30

INSTRUCTIONS TO CANDIDATES :

1. SECTION-A is COMPULSORY consisting of TEN questions carrying ONE mark each.
2. SECTION-B contains FIVE questions carrying $2^1/_2$ (Two and Half) marks each and students have to attempt ANY FOUR questions.
3. SECTION-C contains THREE questions carrying FIVE marks each and students have to attempt ANY TWO questions.

SECTION-A

1. **Write short notes on :**

   a) G.O.P

   b) Performance appraisal

   c) Service bill

   d) Scullery

   e) Name cards

   f) Situation handling

   g) Buffets

   h) No charge

   i) Par stocks

   j) Formal function

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SECTION-B

2. Explain in brief about different types of events.

3. Write a note on function planning.

4. Define prepaid billing method.

5. Define suggestive selling technique.

6. What is service sequence?

SECTION-C

7. Explain in detail the advantages and disadvantages of gueridon service.

8. Draw the hierarchy of banquet department and write the job description of each employee in detail.

9. What are the different food storage methods used in the hospitality industry? Explain in detail.

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Roll No. [ ][ ][ ][ ][ ][ ][ ][ ][ ][ ][ ] Total No. of Pages : 02

Total No. of Questions : 09

BHMCT (Sem.–7)

HOUSEKEEPING OPERATIONS-III

Subject Code : BH-401

M.Code : 14574

Date of Examination : 08-12-2025

Time : 3 Hrs. Max. Marks : 30

INSTRUCTIONS TO CANDIDATES :

1. SECTION-A is COMPULSORY consisting of TEN questions carrying ONE mark each.
2. SECTION-B contains FIVE questions carrying $2^1/_2$ (Two and Half) marks each and students has to attempt any FOUR questions.
3. SECTION-C contains THREE questions carrying FIVE marks each and students have to attempt any TWO questions.

SECTION-A

1. **Write short notes on:**

   a) Accessories

   b) Halogens

   c) Saline

   d) Hygiene

   e) Mocktails

   f) Cross training

   g) Lost and found

   h) Productivity standards

   i) Sprinkler

   j) Damp dusting

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SECTION-B

2. What are public areas in the hotel?

3. Discuss the cleaning of a conference hall.

4. What is first aid? Write a note on first aid box.

5. Explain who are "HWC" guest?

6. Differentiate between safety and security.

SECTION-C

7. List 10 hazards in housekeeping and the ways to deal with them safely.

8. What are the usual responsibilities of the housekeeping department in cleaning a hotel's dining halls? Explain.

9. Write a detailed note on emerging trends in housekeeping today.

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